

MITSUBISHI CONNECT



Quick Start: Eclipse Sportback EV



**MITSUBISHI
MOTORS**

Drive your Ambition

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MITSUBISHI CONNECT
is a platform of services
that provide vehicle owners
with a safe, secure and convenient
driving experience.

MITSUBISHI CONNECT is provided through a simple, subscription-based service that is comprised of the following components:

- An embedded Telematics Control Unit equipped with a cellular modem and GPS capability that operates on a cellular network and is factory-installed within the vehicle.
- Two in-vehicle buttons that connect to a call center. One is the SOS Emergency Assistance button to be used in the event of an emergency. The other is the Information Assistance/Roadside Assistance button to be used in the event of a breakdown or account services are required.
- Mitsubishi Motors app that can be downloaded through the app store on a compatible Apple or Android smartphone.
- The Services work using wireless communication networks and the Global Positioning System ("GPS") satellite network. Services are subject to cellular and GPS network availability and may not work in remote or enclosed areas. The area in which you are driving may affect the service that we can provide to you, including but not limited to routing and GPS services like our ability to determine your vehicle's precise location.

MITSUBISHI CONNECT Safeguard Services support vehicle owners 24 hours a day, 7 days a week in the event of an accident or roadside assistance needs.

MITSUBISHI CONNECT Remote Services provide remote control services, such as Remote Climate, to vehicle owners via smartphones and smart speakers.

SOS Emergency Assistance

Pressing the SOS switch in the cabin activates a call to Mitsubishi Connect Emergency Response center, where an agent will assist in the dispatch of emergency services to your vehicle's location.

Roadside Assistance

Vehicle owners do not need to describe the vehicle's location to Mitsubishi Connect call center as call center agent can locate the vehicle in real-time and connect you and your vehicle's location to the Mitsubishi Motors warranty Roadside Assistance provider for assist.

Automatic Collision Notification

When a severe vehicle collision is detected, the system automatically activates an emergency call to Mitsubishi Connect Emergency Response center. Once connected, information about your vehicle, its location, and its condition is provided where an Emergency Response Specialist will work with the appropriate Public Safety Answering Point for an emergency response.

Account Information Assistance

Pressing the Call MITSUBISHI CONNECT Assist on the infotainment enables the vehicle owner to access the non-emergency roadside assistance or account management services.

Alarm Notification

Alarm Notification will notify you if your Mitsubishi factory installed alarm has been triggered. This is especially useful when you are out of the alarm's audible range. If you have selected to receive Alarm Notifications, an alert is sent via your preferred notification method, email, text message or push.

Stolen Vehicle Assistance

If an owner's vehicle is stolen, the vehicle location is transmitted to Mitsubishi Connect care center. For your protection and privacy, Mitsubishi Connect provides vehicle location information only to law enforcement authorities based on verified stolen vehicle cases.

Tow Alerts

Tow Alerts provide notifications when your vehicle is being towed.

Vehicle Status

Vehicle status is a remote operation that can retrieve status information from your vehicle.

Vehicle Health Report

Vehicle Health Report provides you with any recent malfunction alerts triggered by your vehicle.

Mileage Tracker

Mileage Tracker shows the distance travelled for each number of days or months the vehicle was driven.

Dealer Services Scheduler

Schedule, edit or cancel service appointments with your favorite dealership service center in minutes. The nearest Mitsubishi Dealerships to your vehicle's location will automatically appear.

Destination Send-to-Car

Destination send-to-car allows you to search and transfer the destination information from your smartphone app to Smartphone-link Display Audio. Seamlessly setting the destination outside of the car is enhancing user's convenience.

Navigation to Final Destination

Navigation to Final destination allows you to transfer destination information from Smartphone-link Display Audio to your smartphone app. You can get to the final destination seamlessly and conveniently through automatic linkage between Smartphone-link Display Audio and App even after parking.

Google Built-in Features (Smartphone-Link Display Audio feature)

Google built-in allows you to access Google services directly from the vehicle's infotainment system. By signing in with your Google Account, you can use navigation, voice control, and applications without connecting to a smartphone.

- Google Maps
Google Maps allows you to use navigation services directly on the infotainment screen. You can search for destinations and receive route guidance with up-to-date map and traffic information.
- Google Assistance
Google Assistant allows you to operate functions and access information using voice commands. You can control navigation, media, and other supported features hands-free
- Google Play
Google Play allows you to download and install supported applications directly to the infotainment system. Installed applications can be accessed and used from the vehicle screen.

Charging Spot POI information

Charging Spot POI information allows you to find a charging station with availability from your smartphone app with charging spot information (location, business hours and other available information).

Remote Charge Control

Allows you to remotely schedule or start charging from the Mitsubishi Motors app, which enables you to take advantage of solar generation or off-peak electricity rates.

- Remote Charge Scheduler*

Up to 3 charging schedules can be set, either in the Mitsubishi Motors app or from your vehicle's infotainment system touchscreen.

- Remote Charge Start*

If you need to charge outside of the scheduled times, you can start charging immediately in the Mitsubishi Motors app. Charging will stop automatically once charging is complete.

*: Charging cannot start if the charging plug is not connected.

- Plug-in Reminder Notification

If charging is due to start, but the charging plug is not connected, you will receive a reminder to connect the charger. If the charging plug is not connected when the vehicle is locked, a notification can be sent at 5, 15, 30, or 60 minutes after the ignition is turned off. This notification is configured via the vehicle's infotainment system. For more information, refer to the infotainment system owner's manual provided with your vehicle. The method of notification (email, text, or push) can be selected in the notifications section of the Mitsubishi Motors app.

- Charge Complete Notification

Once charging is complete, a notification will be sent according to your notification preference for remote or schedule charging.

- Charge only at home

The vehicle can be set to only charge at your chosen home location. Schedule charging will not start if the vehicle is located outside the set home location.

- Minimum Battery Charge Level

Minimum Battery Charge Level allows you to set the maximum battery level to which the vehicle will charge. The charging process will automatically stop when the set level is reached.

- Charge Notification Threshold

Charge Notification Threshold allows you to set the battery level at which a notification is provided during charging. A notification is sent when the battery reaches the specified level.

Remote Climate Control

Allows you to remotely schedule or start the climate control to bring the interior cabin to a comfortable temperature prior to your departure.

In addition to adjusting the cabin temperature, you can also configure seat heating, steering wheel heating, and defroster operation before activating the function.

▪ Remote Climate Control Scheduler

When you set your departure time in the Mitsubishi Motors Mobile App, the system will automatically operate the climate control in advance to condition the cabin to the desired temperature. The scheduled climate control can also apply selected settings such as seat heating, steering wheel heating, and defrosters.

Up to 3 departure schedules can be configured in the app.

▪ Remote Climate Control Start

If you are departing outside of a scheduled time, you can start the climate control immediately from the Mitsubishi Motors Mobile App.

The system will operate using the selected temperature and climate settings, including seat, steering wheel, and defroster preferences.

The climate control can be stopped at any time from the app and will automatically turn off after approximately 30 minutes.

Remote Door Lock / Unlock

Locks/unlocks the door from the smartphone application; the doors will relock after 30 seconds.

Remote Door Lock / Window Reminder Alerts

Remote Door Lock Reminder Alerts provide notification if you leave your doors unlocked or the windows open.

Smart Route Planner

Smart Route Planner allows for a maximum of 10 reservations to be scheduled from destinations or calendar events with Remote Climate Control Start.

Car Finder

Locates the vehicle within a one-mile radius of the owner's smartphone location.

Remote Lights

From the smartphone app command, the vehicle headlights flash 5 times.

This feature can be useful in helping you locate your vehicle.

Remote Horn

From the smartphone app command, the horn honks once. This feature can be useful in helping you locate your vehicle.

Curfew Alerts

Curfew Alerts provide notifications when your vehicle is being driven outside of a specified time period. You can create the curfew alert by using the Mitsubishi Motors App. If the vehicle's power is turned on during a restricted day and time, a message is sent based on your notification preferences.

Geofence Alerts

Geofence Alerts provide notifications when your vehicle leaves a circular geographical area that you define. You can create geofences by using the Mitsubishi Motors App. If your vehicle leaves the geofence area, a message is sent based on your notification preferences.

Speed Alerts

Speed Alerts provide notifications when your vehicle exceeds the speed limit that you specify. You can create speed alerts by using the Mitsubishi Motors App. If the speed limit you specify is exceeded, a message is sent based on your notification preferences.

How to install the Mitsubishi Motors app

1 Preparations

- Have the following things ready:
 - MITSUBISHI CONNECT account ID (email address) and password*1

***1: Not needed for persons registering for the first time.**

2 Install the app



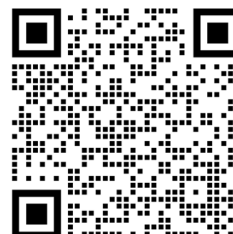
iPhone:

Install from App Store

Android:

Install from Google Play

[Download Here]



https://www.mitsubishi-motors.com/en/products/connect/app/index_na.html

[How to register >>](#)

For new users

[How to Log In >>](#)

For users with a MITSUBISHI CONNECT account

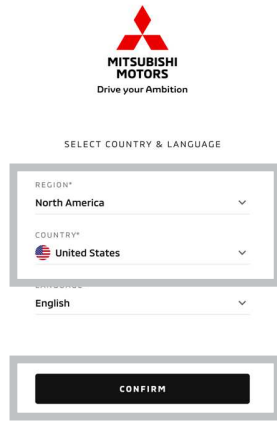
[Tap here if you have forgotten your MITSUBISHI CONNECT account ID \(email address\) and/or password](#)

How to Log In

10

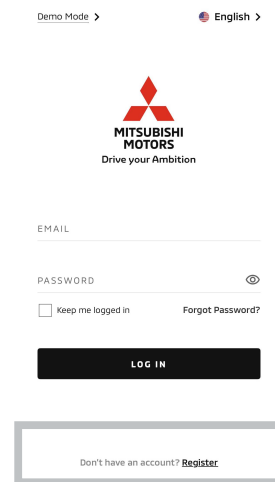
For new users

1



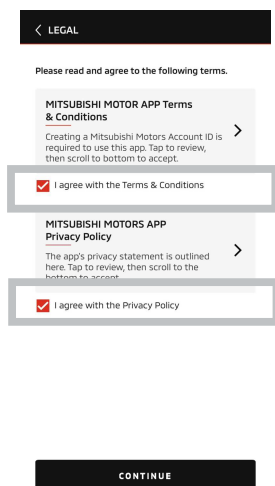
Select your country and language, and then tap [CONFIRM].

2



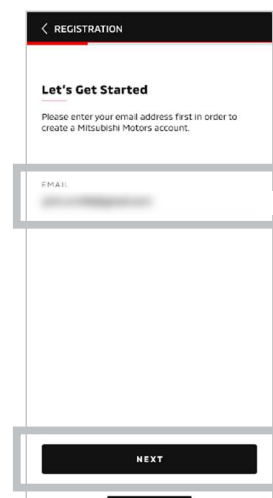
Tap [Register].

3



Agree to the app's Terms & Conditions and Privacy Policy, and then tap [CONTINUE].

4



Enter the email address you wish to use to register to the app, and then tap [NEXT].

How to Log In

11

For new users

5

Enter the six-digit validation code sent to the email address you registered.

6

Enter your user information, and then tap [NEXT].

7

Enter^{*2} a password, and then tap [CREATE].

***2: Your password must contain the following:**

- 8 to 15 letters, numbers, and symbols
- At least one uppercase letter, lowercase letter, and number
- At least one usable symbol

8

User registration is complete. Tap [ADD VEHICLE] to proceed to register your vehicle.

For new users

9

Before You Start
Please double check the following:

- Make sure the vehicle is in a safe location.
- Make sure the selector lever is in Park (P).
- Turn off the power switch.

START

CANCEL

Check your surroundings are safe, and then tap [START].

10

ADD VEHICLE

VIN ⓘ

Please scan or enter your vehicle VIN using alphanumeric characters, including the hyphen (-), with a minimum length of 11 characters.

VIN*

Flashlight On

NEXT

Scan or enter the Vehicle Identification Number (VIN). Click on the ⓘ icon to see where the VIN is listed.

11

LEGAL

Please read and agree to the following terms.

MITSUBISHI CONNECT Terms & Conditions
Creating a Mitsubishi Motors Account ID is required to use this app. Tap to review, then scroll to bottom to accept.

☒ I agree with the Terms & Conditions

MITSUBISHI CONNECT Privacy Policy
The app's privacy statement is outlined here. Tap to review, then scroll to the bottom to accept.

☒ I agree with the Privacy Policy

CONTINUE

CANCEL

Agree to the MITSUBISHI CONNECT Terms & Conditions and Privacy Policy, and tap [CONTINUE].

12

Pairing Your Vehicle

To finish pairing your vehicle, you will need to log in on your vehicle's multimedia screen.

Once you have successfully logged in on your vehicle's multimedia screen, check the box below to proceed.

Need assistance? [View instructions](#)

☐ I have completed the login process

NEXT

To begin pairing, confirm that you are logged in on the vehicle's Smartphone-Link Display Audio. Once the pairing screen is displayed on the Mitsubishi Motors Mobile App, follow the steps below on the app screen.

■ Login Confirmation

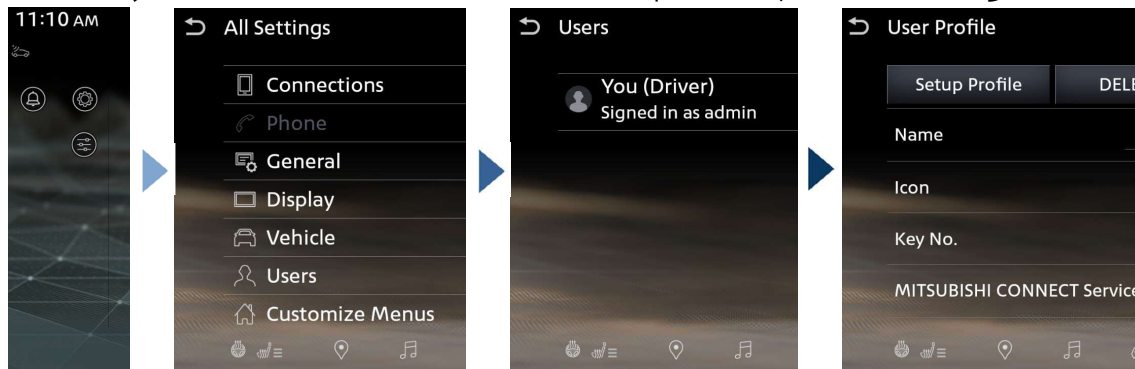
When the message indicating that login on the vehicle is required is displayed, complete the login process on the vehicle's multimedia screen.

For new users

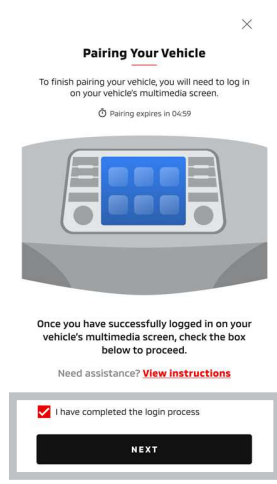
■ How to log in on the vehicles's Smartphone-Link Display Audio system.

To log in to MITSUBISHI CONNECT:

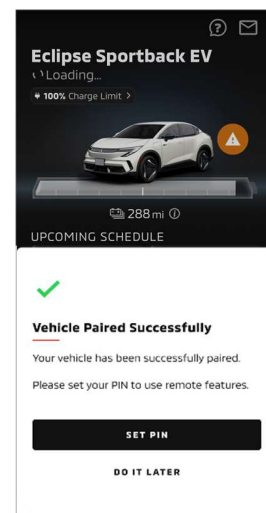
- Touch **[⚙️ (All Settings)]** on the Home menu screen.
- Touch **[Users]**, and then select the user signed in as the administrator.
- Touch **[Login]** next to **MITSUBISHI CONNECT Services**.
- Enter your **MITSUBISHI CONNECT Account** and password, then touch **[Login]**.



13



14



■ Confirm Login Status

After logging in on the vehicle, return to the mobile app and select the checkbox indicating that the login process has been completed.

■ Proceed to Next Step

Select "NEXT" to continue the pairing process.

The system will proceed to the next step after confirming the login status.

Your vehicle has now been added.

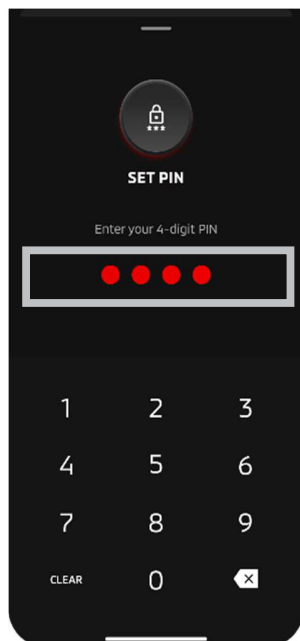
Tap [SET PIN] to proceed to setting a PIN.

How to Log In

14

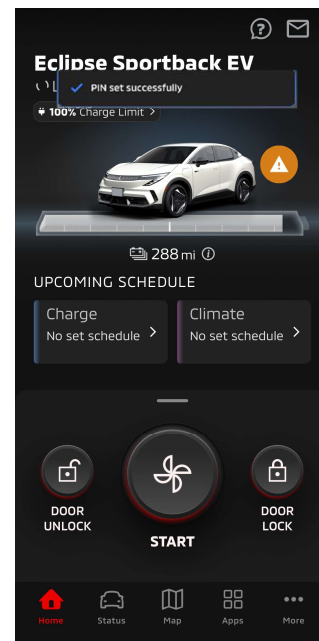
For new users

15



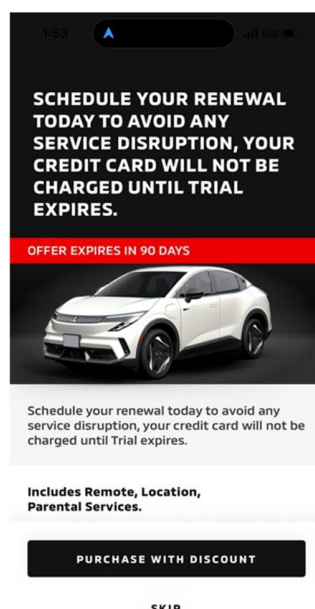
Set a PIN by entering a four-digit number.

16



The registration process is now complete.

17



Enter or skip credit card entry. By providing a valid credit card during enrollment, you will receive a 30% savings on renewal of the subscription services bundle. Important: Your credit card will not be charged until the expiration of the trial period.

How to Log In

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For users with a MITSUBISHI CONNECT account

1

MITSUBISHI MOTORS
Drive your Ambition

SELECT COUNTRY & LANGUAGE

REGION*
North America

COUNTRY*
United States

LANGUAGE*
English

CONFIRM

Select your country and language, and then tap [CONFIRM].

2

MITSUBISHI MOTORS
Drive your Ambition

ENG

USERNAME

PASSWORD

Keep me logged in

Forgot Password?

SIGN IN

Don't have an account? Register

Enter your MITSUBISHI CONNECT account ID (email address) and password, and then tap [SIGN IN].

3

TM

Taro Mitsubishi
Account holder since 2016

Welcome to Mitsubishi Motors, Taro!

It looks like you have an existing Mitsubishi Motors account.

For your convenience, we have migrated your existing profile information. Please review the following information and update your account details as needed.

NEXT

You have successfully logged in. Tap [NEXT].

4

Update Profile

Please update your personal information in order to finish migrating your Mitsubishi Motors account.

*Required

PERSONAL INFORMATION

FIRST NAME*

LAST NAME*

ADDRESS

STREET ADDRESS*

CITY*

UPDATE

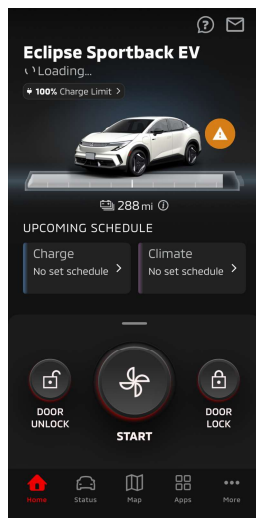
Enter any additional information necessary to register as a user, and then tap [UPDATE].^{*3}

***3: Enter the following:**

- Your surname
- Your first name
- Your telephone number (optional)

For users with a MITSUBISHI CONNECT account

5



Your account has been transferred.*⁴
You can now start using the app.

***4: Once you log in to the Mitsubishi Motors app, you will no longer be able to use the My MITSUBISHI CONNECT app.**

If you have forgotten your MITSUBISHI CONNECT account ID (email address) and/or password

Q. I have forgotten my MITSUBISHI CONNECT account ID (email address). What should I do?

A. Your MITSUBISHI CONNECT account ID (email address) is the email address on the login screen or on the my account page of the settings screen. Please check the My MITSUBISHI CONNECT app. For any further assistance, please call MITSUBISHI CONNECT Assist or contact the authorized dealer in your country.

Q. I have forgotten the password to my MITSUBISHI CONNECT account. What should I do?

A. The password to your MITSUBISHI CONNECT account can be reset from the login screen. Please check the Mitsubishi Motors app.

Q. An error appears when I enter my vehicle identification number or perform pairing. What should I do?

A. A MITSUBISHI CONNECT account may already be linked to the vehicle. Log in with the existing account. If you want to use a new account, please call MITSUBISHI CONNECT Assist or contact the authorized dealer in your country.

Secondary user registration

Secondary user registration is when the user who owns the vehicle (hereinafter "**primary user**") gives access rights to the app of one's vehicle to another Mitsubishi Motors app user (hereinafter "**secondary user**").^{*1}

The **primary user** can control the following with regard to **secondary users**:

- Which vehicle to grant access privileges to (in the case of multiple vehicles)
- (When there are multiple **secondary user** candidates^{*2})
Which **secondary user** to grant access to
- Which operations to allow the **secondary user** to access

***1: For example, you can grant access privileges to family members if multiple members of your family use the vehicle.**

E.g. Primary user: You

Secondary users: Your partner, your family members

***2: You can register up to three **secondary users**.**

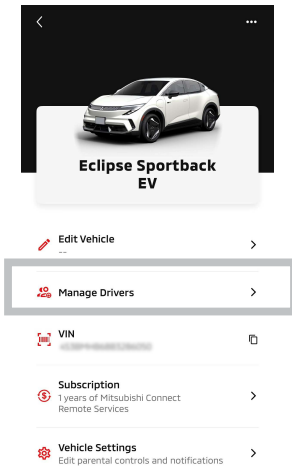
Secondary user registration

19

How to add secondary users

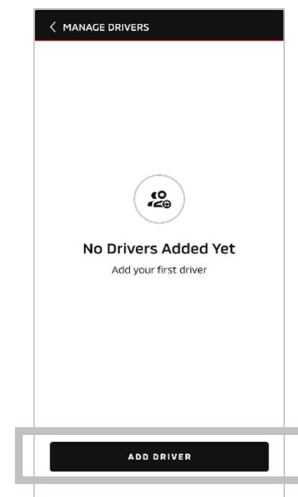
Perform steps 1 to 4 on the **primary user** app.

1



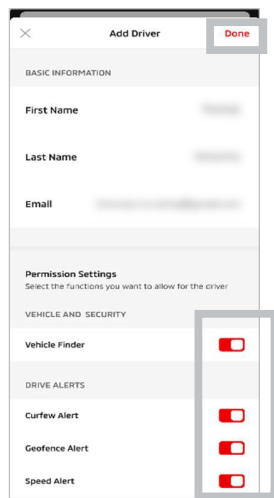
Tap [Manage Vehicle] on My Page, and then tap [Manage Drivers].

2



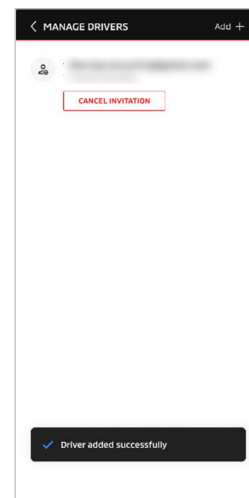
Tap [ADD DRIVER].

3



Select the functions you want to grant the additional **secondary user**, and then tap [Done].

4



Enter the email address of the **secondary user**. An invitation will be sent to the **secondary user**.

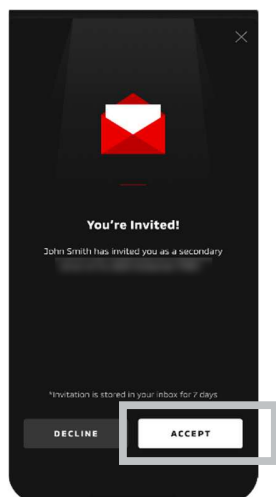
Secondary user registration

20

How to add secondary users

Perform steps 5 to 8 on the **secondary user** app.

5

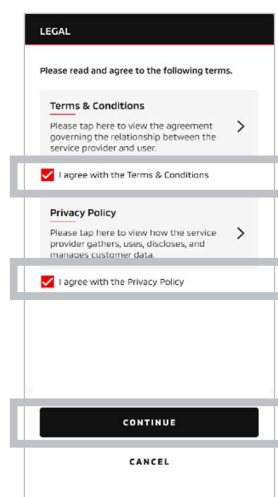


A vehicle invitation from the **primary user** will be delivered.*³
Tap [Accept].*⁴

***3: The secondary user will need to register as a user of the Mitsubishi Motors app.**

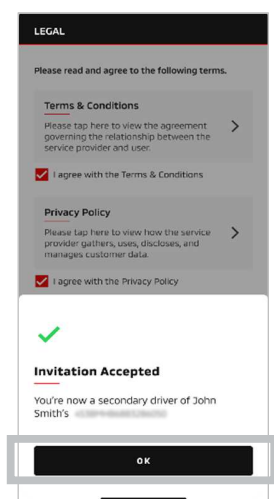
***4: If you tap [DECLINE] or do not tap [ACCEPT] within seven days of receiving the invitation, the invitation will be invalid.**

6



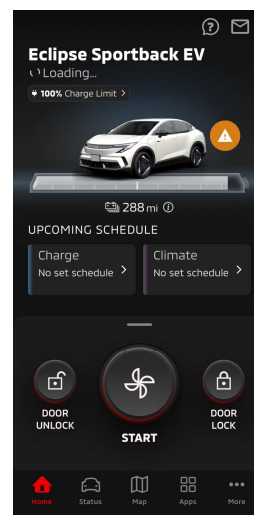
Agree to the MITSUBISHI CONNECT Terms & Conditions and Privacy Policy, and tap [CONTINUE].

7



Tap [OK].

8



Functions granted permission by the **primary user** can also be used by **secondary users**.*⁵

***5: If you need to enter a PIN, enter the PIN set by the primary user.**

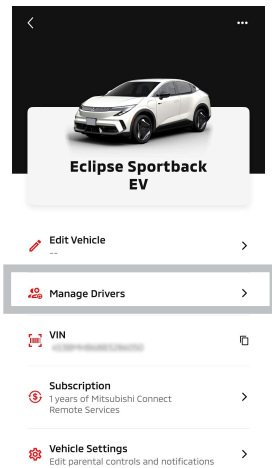
Secondary user registration

21

How to delete secondary users

Perform the following steps on the **primary user** app.

1



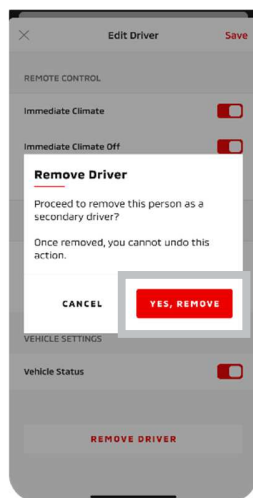
2



Tap [Manage Vehicle] on My Page, and then tap [Manage Drivers].

Select the **secondary user** you want to delete.

3

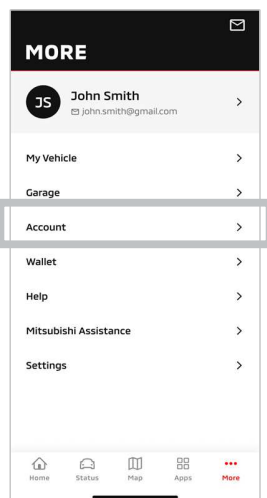


Tap [YES, REMOVE] to delete the selected **secondary user**.

Account deletion

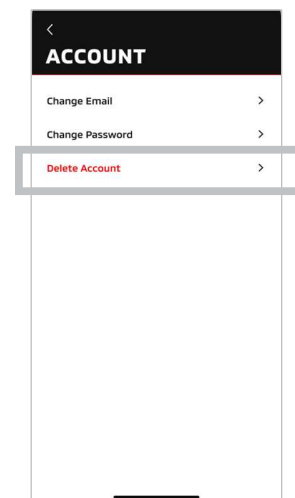
- **Make sure to delete your account when giving up or handing over ownership of the vehicle.**
- You can no longer use MITSUBISHI CONNECT after deleting your account.
- Be aware that if you delete your account as part of a paid package purchase, your paid package will also be disabled.

1



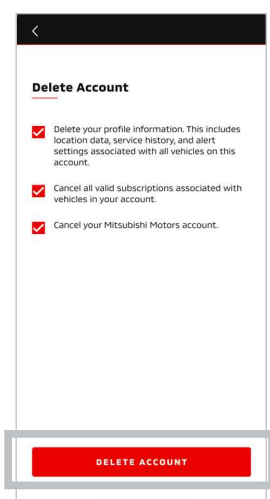
Tap [Account] on My Page.

2



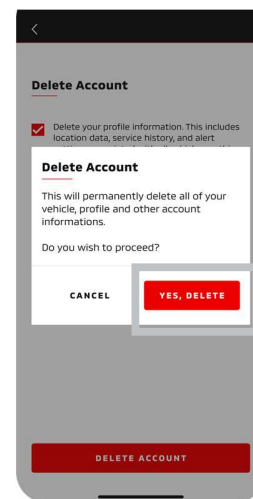
Tap [Delete Account].

3



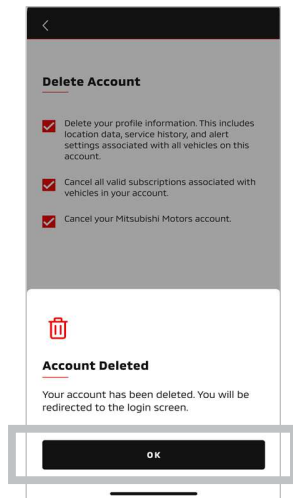
Confirm all the check items, and then tap [DELETE ACCOUNT].

4



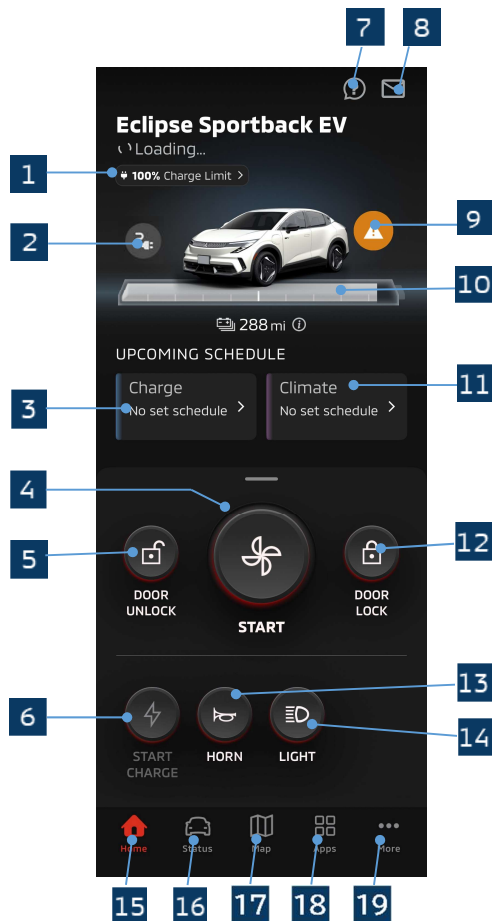
Tap [YES, DELETE] to delete all data.

5



Your account has now been deleted.
Tap [OK].

Home Screen



1 Minimum Battery Charge Level / Charge Notification Threshold

Allows you to set the maximum battery charge level and the notification threshold during charging.

2 Charge Plug Status

Displays whether the charging plug is connected/disconnected.

3 Charging Schedule

You can check and set a schedule for the Charging Schedule.

4 Climate Control Settings

Lets you perform AC operations immediately.

5 Door Unlock

Lets you unlock the doors remotely.

6 Charge

Lets you charge the vehicle immediately.

7 FAQ

Moves to the FAQ page.

8 Mailbox

You can check messages from MITSUBISHI CONNECT.

9 Warning Light Display

Lights up when there is a problem with the warning light.

10 Battery Display

Displays the battery charge status, remaining battery, and possible cruising range.

11 Climate Schedule

You can check and set an AC schedule.

12 Door Lock

Lets you lock the doors remotely.

13 Remote Horn

Lets you operate the horn remotely.

14 Remote Light

Lets you operate the lights remotely.

15 Home Screen

Displays the home screen.

16 Status Screen

You can check information like the Status (Vehicle Status Report), Mileage Tracker (Driving History), and Charging History.

17 Map Screen

You can use functions such as Car Finder, Destination Send-to-Car, and Navigation to final destination.

Home Screen

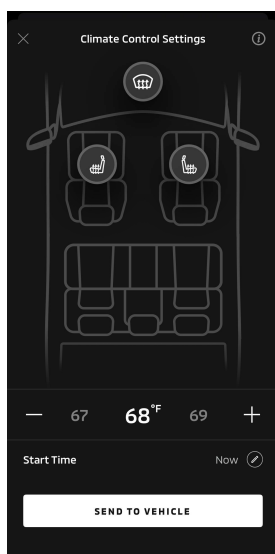
18 Content Screen

You can use other mini apps from Mitsubishi Motors.

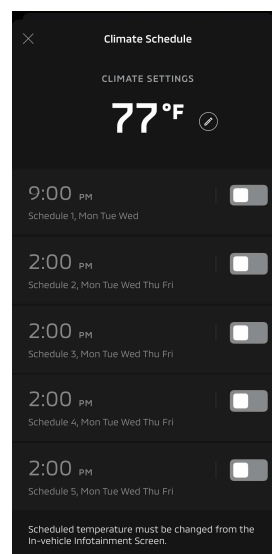
19 See More Screen

You can check or edit your profile or account information.

Remote Climate Control



Climate Control Settings



Climate Schedule

Climate Control Settings

You can immediately perform a Remote Climate Control operation.

In addition to turning the air conditioning on or off, you can set the cabin temperature and configure related climate features such as defrosters, steering wheel heating, and seat heating. Note: App screens may vary by vehicle specification.

Climate Schedule

You can check and set the AC schedule.

Scheduled operation allows you to pre-set the cabin temperature and configure related climate features such as defrosters, steering wheel heating, and seat heating.

- The Climate Schedule settings of the infotainment system are linked with the mobile app.

Operation conditions

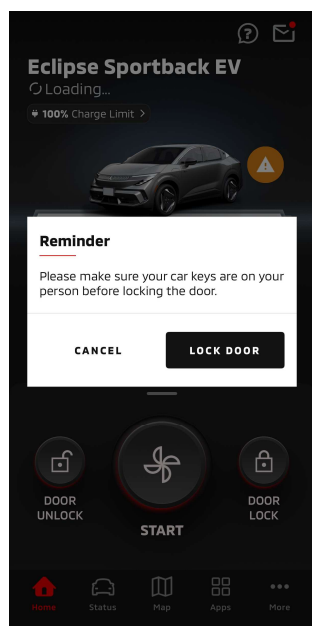
Check that the following conditions are met before performing a Remote Climate Control operation:

- Both your vehicle and your smartphone have a good mobile network connection.
- The gear stick is in the parking (P) position with the power button turned off.
- All the doors of the vehicle are closed and locked.
- The hood and trunk are closed.
- If the charge plug is not connected to the vehicle, there is enough battery remaining to be able to use the AC.
- The temperature is -15°C or above (in the case of PHEV or EV models).^{*1}

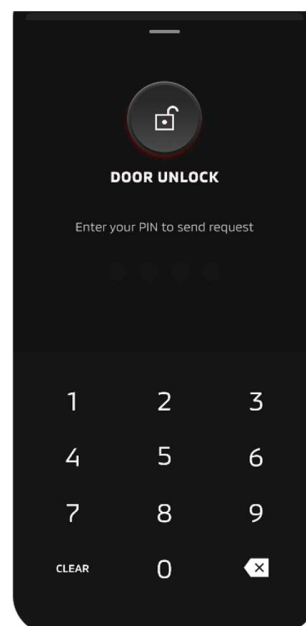
CAUTION

- Do not use the app on a public road as doing so could violate road traffic laws.

Remote Door Lock/Unlock



Door Lock



Door Unlock

Remote Door Lock/Unlock

You can lock/unlock the doors from the mobile app.

- If you enter the PIN incorrectly three times, the app automatically goes to the app login screen.
- If you perform a Remote Door Lock/Unlock operation, all the doors will be locked/unlocked.
- If you do not open a door even after 30 seconds have passed since performing the Remote Door Unlock operation, the doors will lock automatically.

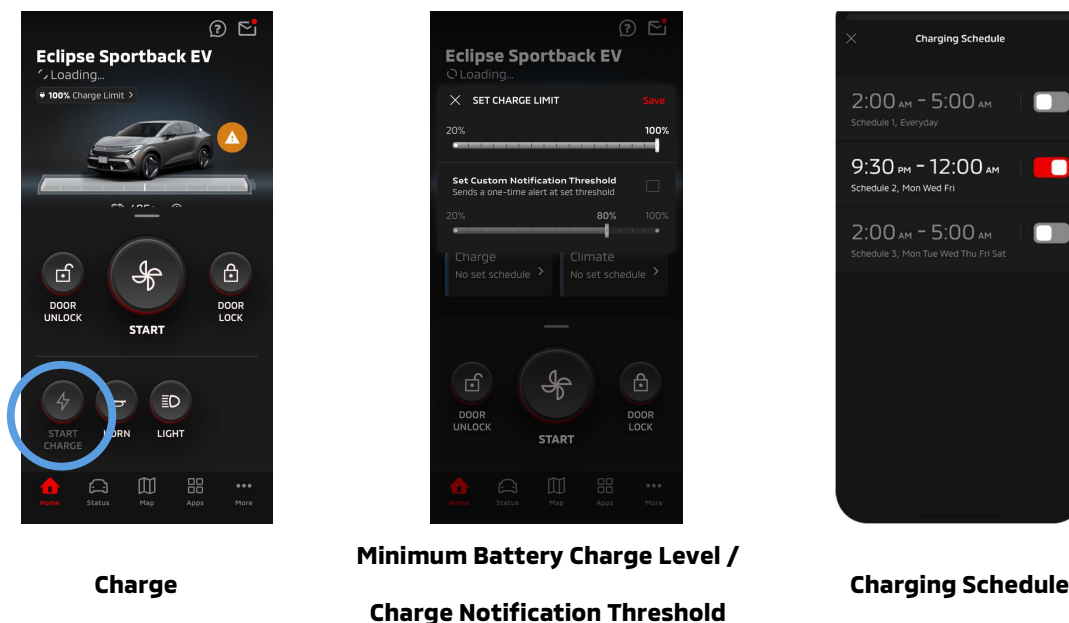
Operation conditions

- You cannot perform a Remote Door Lock/Unlock operation with the power button turned on.
- You cannot perform a Remote Door Lock operation with the doors/trunk open.

CAUTION

- You can perform a Remote Door Lock/Unlock operation even with the key inside the vehicle. Keep the key with you at all times.
- The security alarm is set to on when performing Remote Door Lock, and off when performing Remote Door Unlock.

Charge / Charging Schedule



Charge

You can start charging the battery immediately.

- You cannot stop charging from the mobile app.

Minimum Battery Charge Level / Charge Notification Threshold

You can set the maximum battery charge level and the notification threshold during charging.

- Charging will automatically stop when the set battery charge level is reached.
- A notification is provided when the battery reaches the specified threshold during charging.

Operation conditions

To perform "Charge", you must satisfy all of the following conditions:

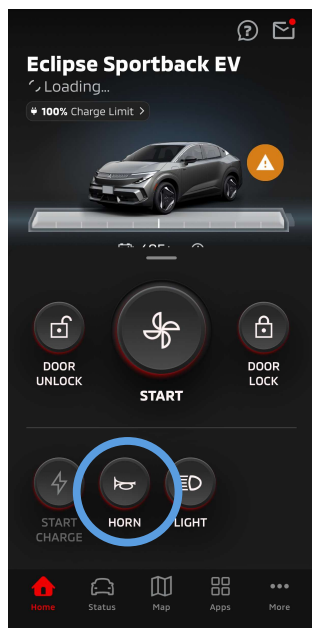
- Both your vehicle and your smartphone have a good mobile network connection.
- The gear stick is in the parking (P) position with the power button turned off.
- All the doors of the vehicle are closed and locked.
- The bonnet and trunk are closed.
- The charger plug is connected and the charging schedule is set.

Charging Schedule

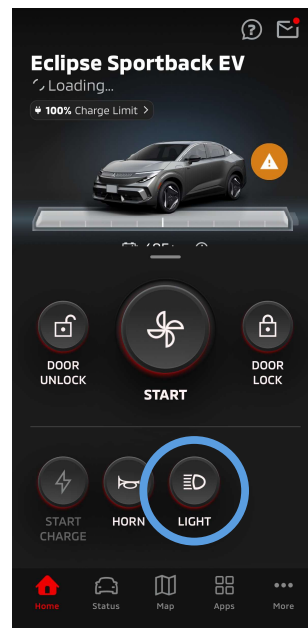
You can set a schedule for charging.

- You cannot stop charging from the mobile app.
- If you set the Charging Schedule on the mobile app or infotainment system, the timer settings will be synchronised on both.

Remote Horn/Remote Light



Remote Horn



Remote Light

Remote Horn

You can honk the horn from the mobile app.

- The horn sounds once.
- The honking sound lasts for 0.6 seconds.

Operation conditions

When the vehicle is turned on, the horn does not sound.

Remote Light

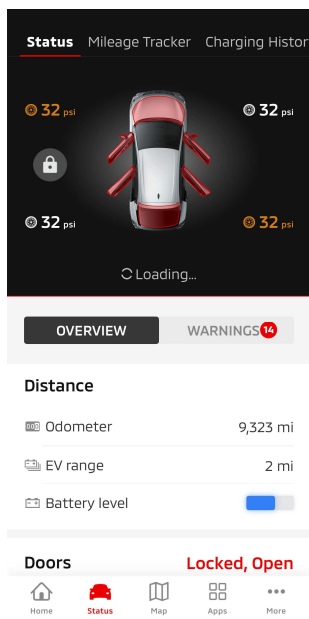
The light can be turned on from the mobile app.

- The head light turns on.
- The lights will flash on and off for 15 seconds or 15 repetitions.

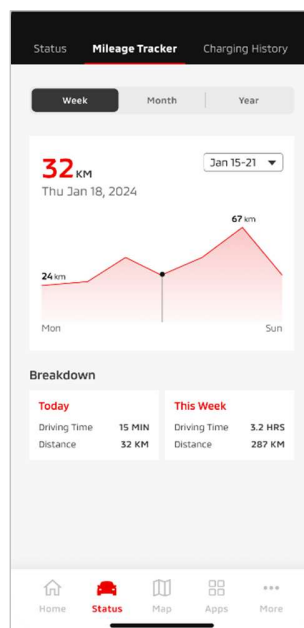
Operation conditions

When the vehicle is turned, the light does not turn on.

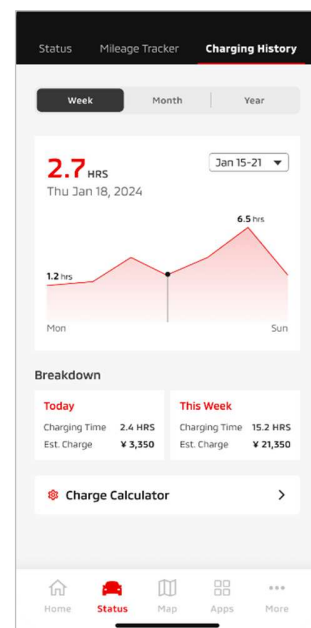
Status (Vehicle Status Report), Mileage Tracker (Driving History), Charging History



Status
(Vehicle Status Report)



Mileage Tracker
(Driving History)



Charging History

Status (Vehicle Status Report)

You can check the status information of the vehicle and the warning lamp status.

Mileage Tracker (Driving History)

You can check the vehicle's driving duration and mileage for each day, month, or year.

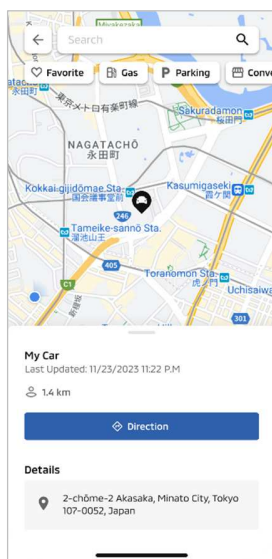
CAUTION

- Depending on the network environment while driving, discrepancies may arise with the actual driving data, due to inability obtaining real-time driving data.

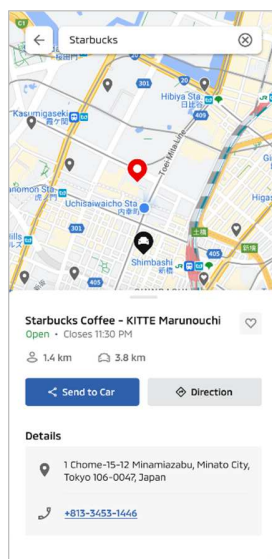
Charging History

You can check the vehicle's charge time and charge cost for each day, month, or year.

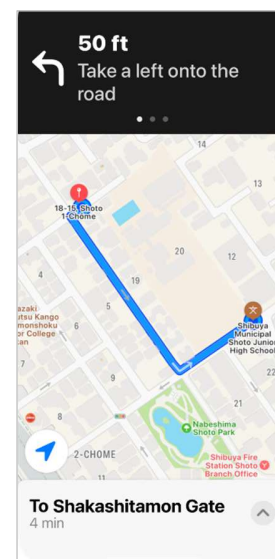
Car Finder, Destination Send-to-Car, Navigation to final destination



Car Finder



Destination Send-to-Car



Navigation to final destination

Car Finder (parking location check)

This function lets you check the current location of your vehicle within a 100 miles radius of the owner's smartphone location.

Destination Send-to-Car

This function lets you send the destination set on the smartphone app to the navigation before getting in your car.

Navigation to final destination

This function lets you check the route up to your final destination on the smart phone app even after you get out of your vehicle.

- A notification will appear on the app when the vehicle is located within 1 mile of the final destination in a straight line. A notification will not appear on the app if you reach your final destination and the route guidance is completed on the navigation.

Operation conditions

To receive navigation notifications after you exit the vehicle, you must turn on the linkage with the navigation and the post-exit navigation on the infotainment system.

CAUTION

- Depending on the network environment of the location where the vehicle is parked, discrepancies may arise with the actual positional information, due to inability obtaining the correct positional information.

Smartwatch connection

Smartwatch

Some remote operations of the Mitsubishi Motors app can also be done using a smartwatch. To use remote operations on your smartwatch, you must log in to the Mitsubishi Motors app on a compatible smartphone.



iOS



Android

1 Date & Time of Latest Update

Displays the state of the vehicle at the displayed date and time.

2 Vehicle

Displays an image of your car model.

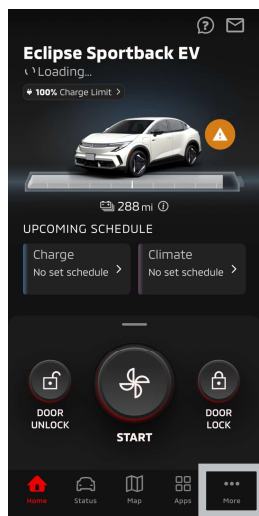
The following remote functions can be used on a smartwatch.

- Remote Climate Control
- Remote Door Lock
- Remote Door Unlock
- Start "Charge"
- Car Finder
- Status (Vehicle Status Report)

*The functions are the same on Android devices and iOS devices.

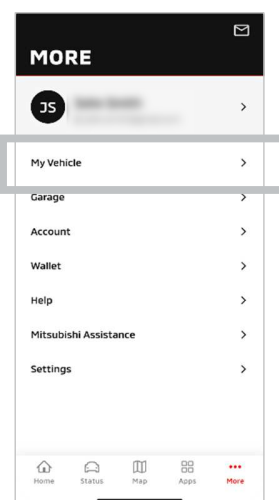
How to purchase a subscription

1



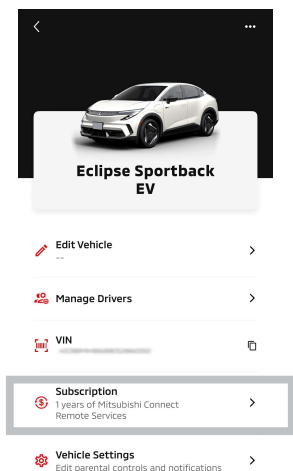
Tap [More] to go to My Page.

2



Tap [My Vehicle] on My Page.

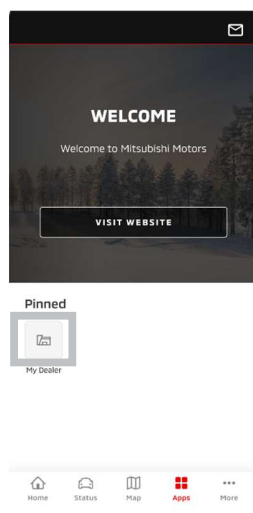
3



Tap [Subscription] to display the paid services that available to purchase. Select your desired package, and then purchase it.

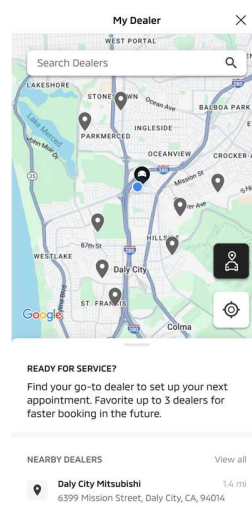
How to use Dealer Services Scheduler

1



Tap [My Dealer].

2



Schedule, edit or cancel service appointment with your favorite dealership service center in minutes. The nearest Mitsubishi Dealerships to your vehicle's location will automatically appear.

If you are experiencing technical problems or wish to discontinue the subscription or have a question that you cannot resolve using the available help resources, you can consult Mitsubishi Connect care call center. Please identify the specific issue so that the Mitsubishi Connect care call center operator can relay the issue to applicable personnel so that a solution to your issue can be found.

Services are available in the fifty United States of America for U.S subscribers and in Canada for Canadian subscribers, subject to cellular network coverage availability. Cross boarder call center support and emergency services are not available when traveling outside the vehicle original registered country of origin for the U.S. or Canada. All services are not available in Mexico and Puerto Rico.

The Mitsubishi Connect Customer Care Center is available 24 hours a day, 7 days a week
For support in United States: 1-888-564-1411
For support in Canada: 1-888-576-4878



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