

MITSUBISHI CONNECT



Mitsubishi Motors App Owner's Manual

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MITSUBISHI CONNECT
is a platform of services
that provide vehicle owners
with a safe, secure and convenient
driving experience.

MITSUBISHI CONNECT is provided through a simple, subscription-based service that is comprised of the following components:

- An embedded Telematics Control Unit equipped with a cellular modem and GPS capability that operates on a cellular network and is factory-installed within the vehicle.
- An SOS Emergency Assistance button for use in the event of an emergency, and a Call MITSUBISHI MOTORS Assistance button used in the event of a breakdown, or to make enquiries about your MITSUBISHI CONNECT account.
- Mitsubishi Motors app that can be downloaded through the app store on a compatible Apple or Android smartphone.
- The Services work using wireless communication networks and the Global Positioning System ("GPS") satellite network. Services are subject to cellular and GPS network availability and may not work in remote or enclosed areas. The area in which you are driving may affect the service that we can provide to you, including but not limited to routing and GPS services like our ability to determine your vehicle's precise location.

Category	Function	Triton	Outlander	Outlander PHEV
SAFETY AND SECURITY SERVICES	SOS Emergency Assistance	○	○	○
	Automatic Collision Notification	○	○	○
	Stolen Vehicle Tracking	○	○	○
	Breakdown Assistance	○	○	○
	Anti-theft Notification	X	○	○
	Tow-away notification	X	○	○
	Smart alerts (Parental control)	○	○	○
REMOTE AND CONVENIENCE SERVICES	Remote Climate Sync (On/Off, Scheduling)	○	○	○
	Remote Climate Sync (Set temperature)	X	○	○
	Remote Door Lock / Unlock	○	○	○
	Remote Lights & Horn <i>Note: Remote Light and Horn operations may be subject to state or local regulations</i>	X	○	○
	Vehicle Finder	○	○	○
	Remote Seat Heater	X	○	○
	Remote Steering Wheel Heater	X	○	X
	Door Lock Reminder	X	○	○
	Distance Tracker	○	○	○
	Vehicle Status Report	○	○	○
	Vehicle Health Report	○	○	○
	Account Assistance	○	○	○
	Destination Send-to-car / Navigation to final destination	X	○	○

Category	Function	Triton	Outlander	Outlander PHEV
EV SERVICES	Remote Charging Control	X	X	○
	Charging Spot Finder	X	X	○
	Battery Status Report (Battery State of Charge, Charge Time, EV Range)	X	X	○
	Plug-in Reminder	X	X	○
	Charge Complete Reminder	X	X	○

SAFETY AND SECURITY SERVICES

SOS Emergency Assistance

In the event of an emergency, pushing the SOS button in the cabin initiates a call to the Mitsubishi Assistance centre. If required, the agent will contact emergency services (ambulance, fire and/or police) and provide them with your vehicle's location information. This service is available 24 hours, 7 days a week.

Automatic Collision Notification

If your vehicle is involved in a collision where an airbag is deployed, or if the collision impact sensor detects a severe impact, the Automatic Collision Assistance system will initiate a voice call to the Mitsubishi Assistance Centre. If required, the agent will contact emergency services (ambulance, fire and/or police) and provide them with your vehicle's location information. This service is available 24 hours, 7 days a week.

Stolen Vehicle Tracking

Stolen Vehicle Tracking provides you with peace of mind should your vehicle be stolen, by providing the ability for the police to track your vehicle once you have reported it stolen.

Breakdown Assistance

In the event of a breakdown, Breakdown Assistance can be requested by pushing the Call MITSUBISHI MOTORS Assistance button on the vehicle's Infotainment unit. When you request Breakdown Assistance, information about your vehicle, its location, and its condition are sent to the Mitsubishi Assistance Centre, where an agent will arrange dispatch of breakdown services to your vehicle.

Anti-theft Notification (OUTLANDER AND OUTLANDER PLUG-IN HYBRID EV ONLY)

Notifies you if your MITSUBISHI factory installed alarm has been triggered. This is especially useful when you are out of the alarm's audible range. If you have selected to receive Anti-theft Notifications, an alert is sent via your preferred notification method; email, text message or push notification.

Tow-away notification (OUTLANDER AND OUTLANDER PLUG-IN HYBRID EV ONLY)

Tow-away notification provide notifications when your vehicle is being towed.

Smart alerts (Parental control)

- Geo-fence Alert
- Speed Alert
- Curfew Alert

Geofence Alerts provide notifications when your vehicle leaves a circular geographical area that you define. You can create geofences by using the smartphone app. If your vehicle leaves the geofence area, a message is sent based on your notification preferences.

Speed Alerts provide notifications when your vehicle exceeds a speed limit that you specify. You can create speed alerts by using the smartphone app. If the speed limit you specify is exceeded, a message is sent based on your notification preferences.

Curfew Alerts provide notifications when your vehicle is being driven outside of a specified time period. You can create the curfew alert by using the smartphone app. If the vehicle ignition is turned on during a restricted day and time, a message is sent based on your notification preferences.

REMOTE AND CONVENIENCE SERVICES

Remote Climate Sync

- On/Off
- Scheduling
- Set temperature (OUTLANDER AND OUTLANDER PLUG-IN HYBRID EV ONLY)

Allows you to set climate control automatically to bring the interior cabin to a comfortable temperature. You can also set your departure time in the smartphone app and your vehicle will schedule the climate control to warm or cool the interior of your vehicle to a pre-set temperature before you get in. The set temperature can be adjusted on your vehicle's infotainment system.

Remote Door Lock / Unlock

Locks/unlocks the door from the smartphone application, the doors will relock after 30 seconds.

Remote Lights (OUTLANDER AND OUTLANDER PLUG-IN HYBRID EV ONLY)

From the smartphone app command, the vehicle headlights flash 5 times. This feature can be useful in helping you to locate your vehicle.

Note: Remote Light operations may be subject to state or local regulations

Remote Horn (OUTLANDER AND OUTLANDER PLUG-IN HYBRID EV ONLY)

From the smartphone app command, the horn honks once. This feature can be useful in helping you to locate your vehicle.

Note: Remote Horn operations may be subject to state or local regulations

Vehicle Finder

Locates the vehicle on the smartphone app.

Remote Seat Heater (OUTLANDER AND OUTLANDER PLUG-IN HYBRID EV ONLY)

Remote Seat Heater allows you to remotely pre-heat the vehicle's seats to a comfortable temperature.

Note: only available on grades with Seat Heater equipped

Remote Steering Wheel Heater (OUTLANDER ONLY)

Remote Steering Wheel Heater allows you to remotely pre-heat the vehicle's steering wheel to a comfortable temperature.

Note: only available on grades with Steering Wheel Heater equipped

Door Lock Reminder (OUTLANDER AND OUTLANDER PLUG-IN HYBRID EV ONLY)

Provide notification if you left your doors unlocked.

Distance Tracker

Distance Tracker (Driving History) shows the time travelled and distance by monthly and yearly.

Vehicle Status Report

The vehicle status is a remote operation that can retrieve status information from your vehicle.

Vehicle Health Report

Provides you with any recent malfunction alerts triggered by your vehicle.

Account Assistance

If you have a query or concern related to the Mitsubishi Motors app or your account, you can contact the Mitsubishi Assistance Centre by either pushing the Call MITSUBISHI MOTORS Assistance button on the vehicle's infotainment system, through the Contact Mitsubishi function in the Mitsubishi Motors app, or by calling 1300 911 850.

Destination Send-to-car / Navigation to final destination (OUTLANDER AND OUTLANDER PLUG-IN HYBRID EV ONLY)

Allows you to search and transfer the destination information from your smartphone app to infotainment system. Seamlessly setting the destination outside car is enhancing user's convenience. It also allows you to transfer destination information from infotainment system to your smartphone app. You can get to the final destination seamlessly and conveniently through automatic linkage between infotainment system and app even after parking.

EV SERVICES (OUTLANDER PLUG-IN HYBRID EV ONLY)

Remote Charging Control

Allows you to remotely schedule or start charging from the smartphone app, which enables you to take advantage of solar generation or off-peak electricity rates. Up to 3 charging schedules can be set, either in the smartphone app or from your vehicle's infotainment system touchscreen. If you need to charge outside of the scheduled times, you can start charging immediately in the smartphone app. Charging will stop automatically once charging is complete. *Charging cannot start if the charging plug is not connected.

Charging Spot Finder

Allows you to find charging spot with availability from your smartphone app with charging spot information (location, business hours and other available information).

Battery Status Report (Battery State of Charge, Charge Time, EV Range)

Provide visualized state of charge of your vehicle and its EV range.

Plug-in Reminder

If charging is due to start but the charging plug is not connected, you will receive a reminder to connect the charger. If the charging plug is not connected when the vehicle is locked, a notification can be sent at 5, 15, 30, or 60 minutes after the ignition is turned off. This notification is configured via the vehicle's infotainment system. For more information, refer to the infotainment system owner's manual provided with your vehicle. The method of notification (email, text or push notification) can be selected in the notifications section of the smartphone app.

Charge Complete Reminder

Once charging is complete, a notification will be sent according to your notification's preference for remote or schedule charging.

How to install the Mitsubishi Motors app

1 Preparations

- Have the following things ready:
 - MITSUBISHI CONNECT account ID (email address) and password*1

*1: Not needed for persons registering for the first time.



2 Install the app



iPhone:

Install from the App Store
[Download Here]



Android:

Install from Google Play
[Download Here]



https://www.mitsubishi-motors.com/en/products/connect/app/index_au.html

[How to register >>](#)

For new users

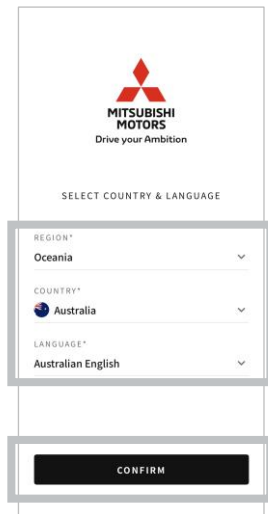
[How to Log In >>](#)

For users with a MITSUBISHI CONNECT account

[Tap here if you have forgotten your MITSUBISHI CONNECT account ID \(email address\) and/or password](#)

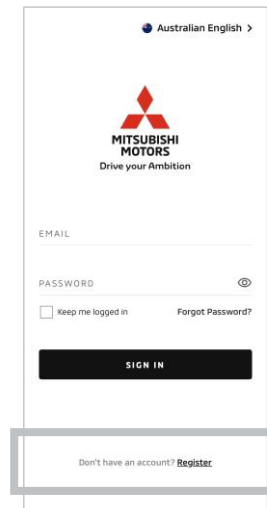
For new users

1



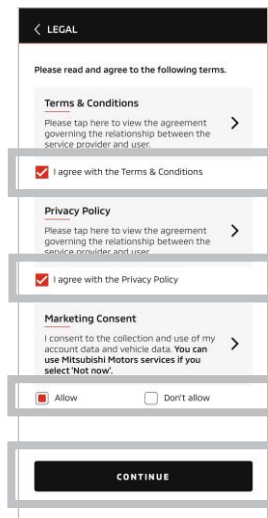
Select your country and language, and then tap [CONFIRM].

2



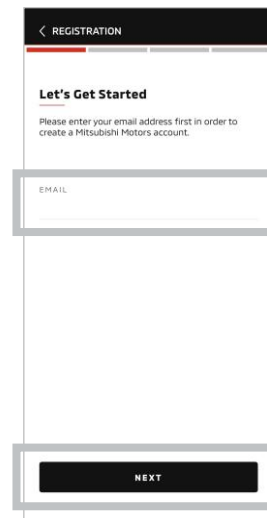
Tap [Register].

3



Agree to the app's Terms & Conditions and Privacy Policy, select your preferred marketing consent setting and then tap [CONTINUE].

4



Enter the email address you wish to use to register to the app, and then tap [NEXT].



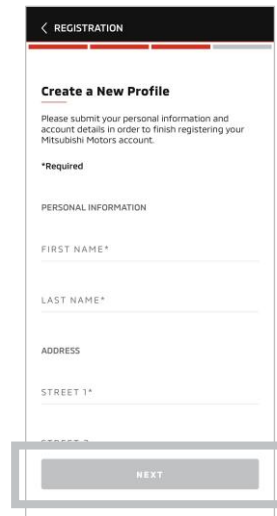
For new users

5



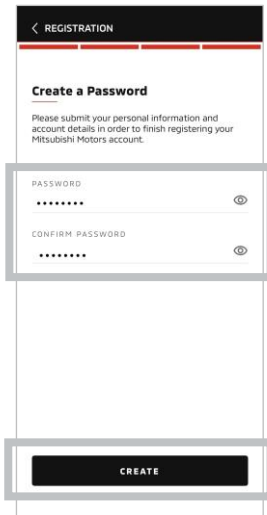
Enter the six-digit validation code sent to the email address you registered.

6



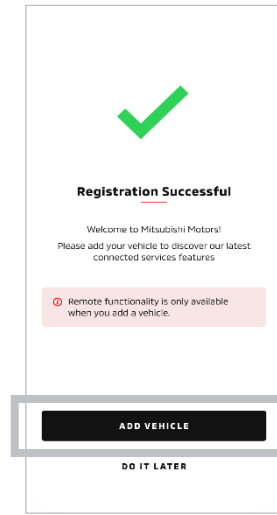
Enter your user information, and then tap [NEXT].

7



Enter*2 a password, and then tap [CREATE].

8



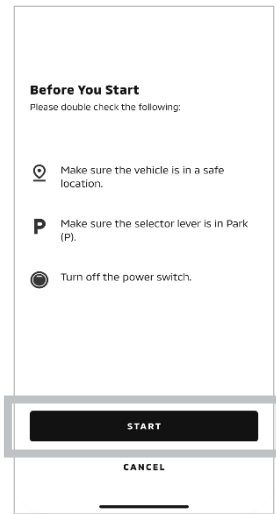
User registration is complete. Tap [ADD VEHICLE] to proceed to register your vehicle.

- *2: Your password must contain the following:**
- 8 to 15 letters, numbers, and symbols
 - At least one uppercase letter, lowercase letter, and number
 - At least one useable symbol



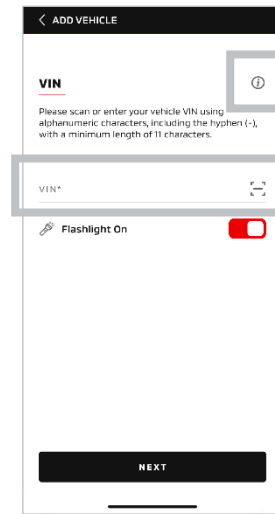
For new users

9



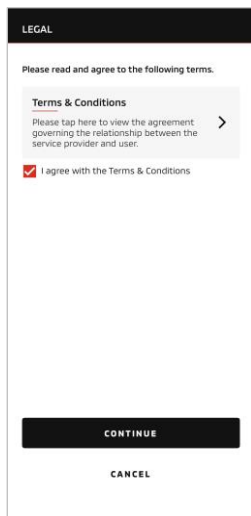
Check your surroundings are safe, and then tap [START].

10



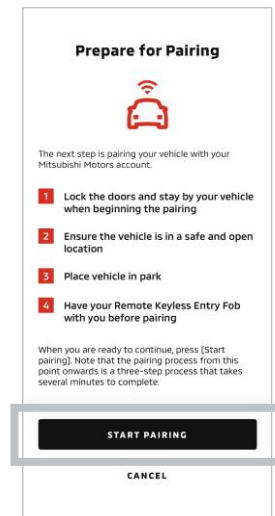
Enter the Vehicle Identification Number (VIN). Click on the icon to see where the VIN is listed.

11



Agree to the MITSUBISHI CONNECT Terms & Conditions and tap [CONTINUE].

12



Have the key of your vehicle ready. Tap [ADD VEHICLE] to proceed to pair your vehicle by following the instructions displayed on the app.



For new users

13



14



After the screen transitions to the pairing step 1/3 screen, perform the following operations within 90 seconds:

Press the "Unlock" doors button

Wait for the confirmation message to appear.

After the screen transitions to the pairing step 2/3 screen, perform the following operations within 90 seconds:

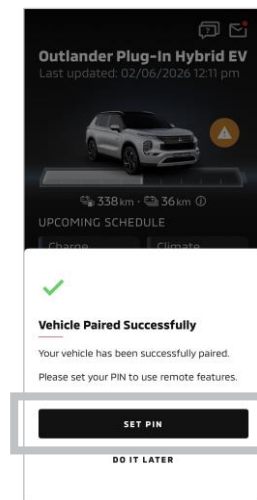
Press the "Lock" doors button

Wait for the confirmation message to appear.

15



16



After the screen transitions to the pairing step 3/3 screen, perform the following operations within 90 seconds:

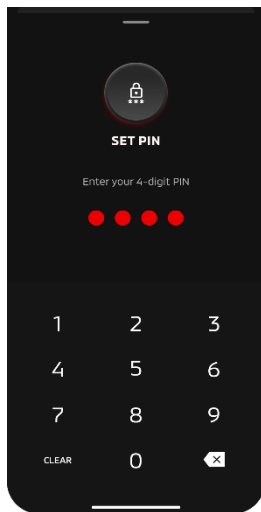
Press the "Unlock" doors button

Wait for the confirmation message to appear.

Your vehicle has now been added. Tap [SET PIN] to proceed to setting a PIN.

For new users

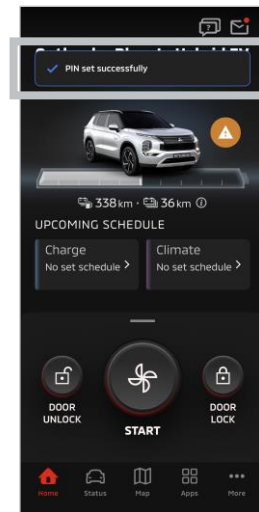
17



Set a PIN by entering a four-digit number.



18



The registration process is now complete.

For users with a MITSUBISHI CONNECT account

1

MITSUBISHI MOTORS
Drive your Ambition

SELECT COUNTRY & LANGUAGE

REGION*
Oceania

COUNTRY*
Australia

LANGUAGE*
Australian English

CONFIRM

Select your country and language, and then tap [CONFIRM].

2

Australian English >

MITSUBISHI MOTORS
Drive your Ambition

EMAIL

PASSWORD

Keep me logged in [Forgot Password?](#)

SIGN IN

Don't have an account? [Register](#)

Enter your MITSUBISHI CONNECT account ID (email address) and password, and then tap [SIGN IN].

3

TM

Taro Mitsubishi
Account holder since 2016

Welcome to Mitsubishi Motors, Taro!

It looks like you have an existing Mitsubishi Motors account.

For your convenience, we have migrated your existing profile information. Please review the following information and update your account details as needed.

NEXT

You have successfully logged in. Tap [NEXT].

4

Update Profile

Please update your personal information in order to finish migrating your Mitsubishi Motors account.

*Required

PERSONAL INFORMATION

FIRST NAME*
Taro

LAST NAME*
Mitsubishi

ADDRESS

STREET 1*

STREET 2

UPDATE

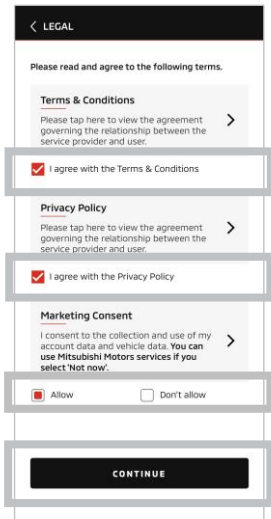
Enter any additional information necessary to register as a user, and then tap [UPDATE].*3

***3: Enter the following:**

- Your surname
- Your first name
- Your telephone number (optional)
- Your address

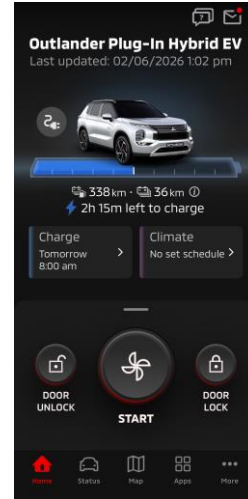
For users with a MITSUBISHI CONNECT account

5



Agree to the app's Terms & Conditions and Privacy Policy, select your preferred marketing consent setting and then tap [CONTINUE].

6



Your account has been transferred.*⁴
You can now start using the app.

***4: Once you log in to the Mitsubishi Motors app, you will no longer be able to use the My MITSUBISHI CONNECT app.**

How to Log In

If you have forgotten your MITSUBISHI CONNECT account ID (email address) and/or password

Q. I have forgotten my MITSUBISHI CONNECT account ID (email address). What should I do?

A. Your MITSUBISHI CONNECT account ID (email address) is the email address on the login screen or on the my account page of the settings screen. Please check the Mitsubishi Motors app. For any further assistance, please contact the authorised dealer or the Mitsubishi Assistance Centre on 1300 911 850.

Q. I have forgotten the password to my MITSUBISHI CONNECT account. What should I do?

A. The password to your MITSUBISHI CONNECT account can be reset from the login screen. Please check the Mitsubishi Motors app.

Q. An error appears when I enter my vehicle identification number or perform pairing. What should I do?

A. A MITSUBISHI CONNECT account may already be linked to the vehicle. Log in with the existing account. If you want to use a new account, please contact the authorised dealer or the Mitsubishi Assistance Centre on 1300 911 850.

Secondary user registration

Secondary user registration allows the vehicle owner (referred to as the **primary user**) to give another Mitsubishi Motors app user (referred to as a **secondary user**) access to their vehicle's remote functions in the app.

The **primary user** can choose:

- Which vehicle to share access with (if more than one vehicle is registered)
- Which user to grant access to (if there are multiple secondary user options)
- Which features and functions the secondary user can use

Example:

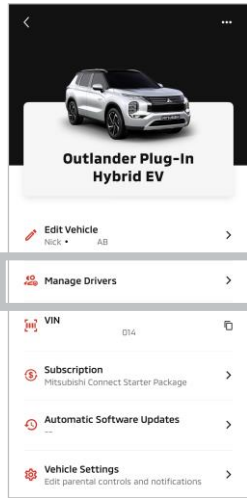
- **Primary user: You**
- **Secondary users: Your partner or family members**

Note: You can register up to three secondary users.

How to add secondary users

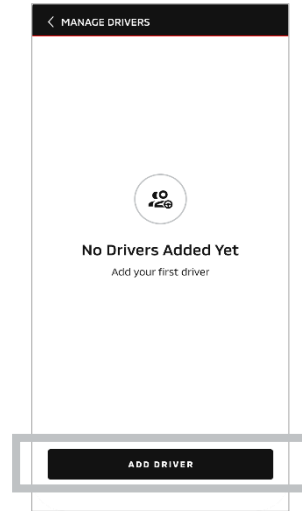
Perform steps 1 to 4 on the **primary user** app.

1



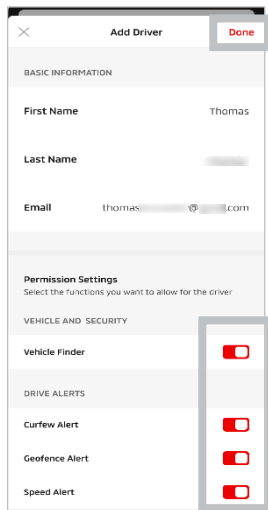
Tap [Manage Vehicle] on My Page, and then tap [Manage Drivers].

2



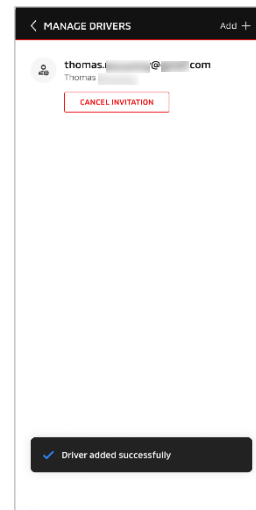
Tap [ADD DRIVER].

3



Select the functions you want to grant the additional **secondary user**, and then tap [Done].

4

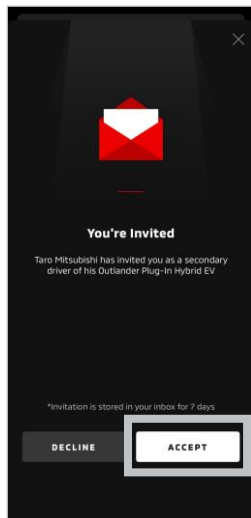


Enter the email address of the **secondary user**. An invitation will be sent to the **secondary user**.

How to add secondary users

Perform steps 5 to 8 on the **secondary user** app.

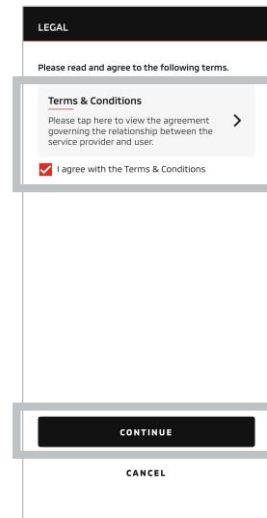
5



A vehicle invitation from the **primary user** will be delivered.*³
Tap [Accept].*⁴

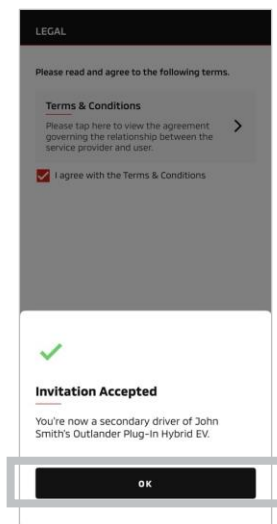
***3: The secondary user will need to register as a user of the Mitsubishi Motors app.**
***4: If you tap [DECLINE] or do not tap [ACCEPT] within seven days of receiving the invitation, the invitation will be invalid.**

6



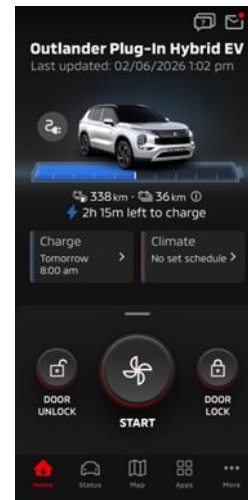
Agree to the MITSUBISHI CONNECT Terms & Conditions, and tap [CONTINUE].

7



Tap [OK].

8



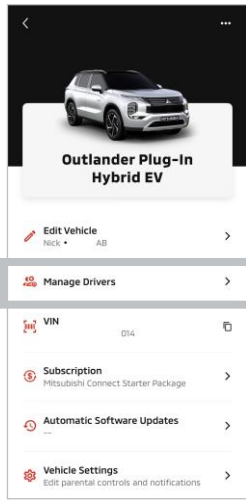
Functions granted permission by the **primary user** can also be used by **secondary users**.*⁵

***5: If you need to enter a PIN, enter the PIN set by the primary user.**

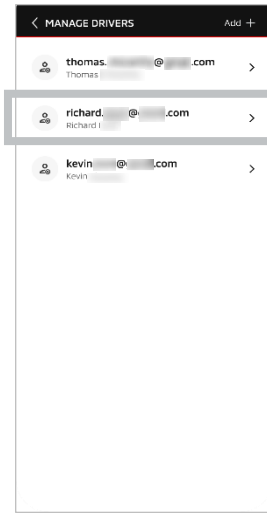
How to delete secondary users

Perform the following steps on the **primary user** app.

1



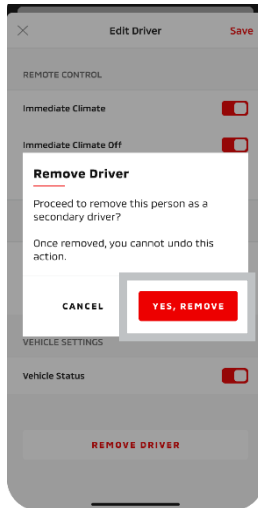
2



Tap [Manage Vehicle] on My Page, and then tap [Manage Drivers].

Select the **secondary user** you want to delete.

3

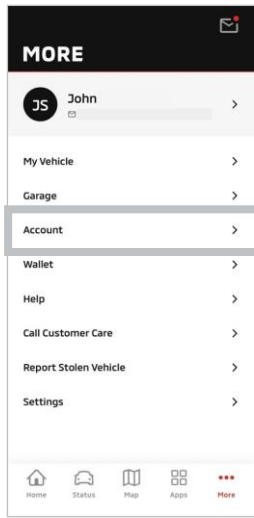


Tap [YES, REMOVE] to delete the selected **secondary user**.

Account deletion

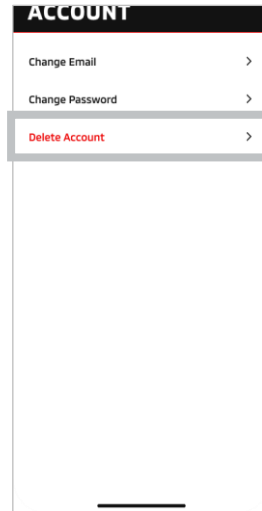
- **Make sure to delete your account when giving up or handing over ownership of the vehicle.**
- You can no longer use MITSUBISHI CONNECT after deleting your account.
- Be aware that if you delete your account as part of a paid package purchase, your paid package will also be disabled.

1



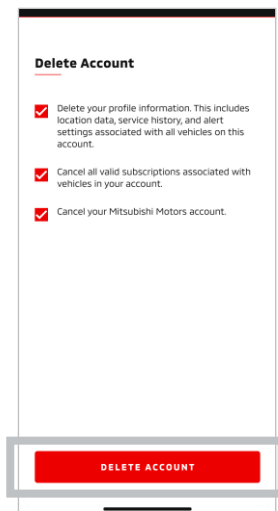
Tap [Account] on My Page.

2



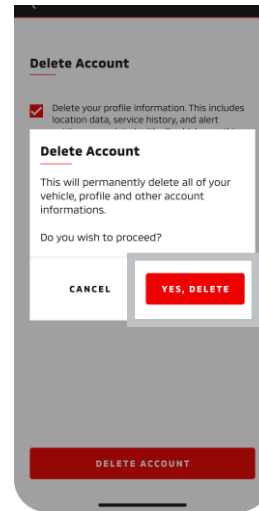
Tap [Delete Account].

3



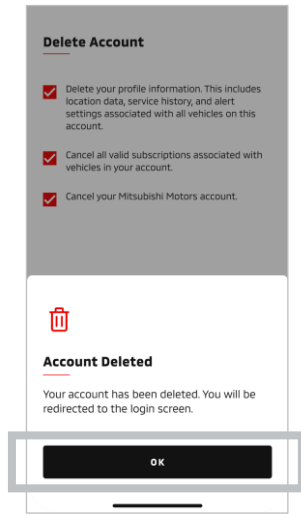
Confirm all the check items, and then tap [DELETE ACCOUNT].

4



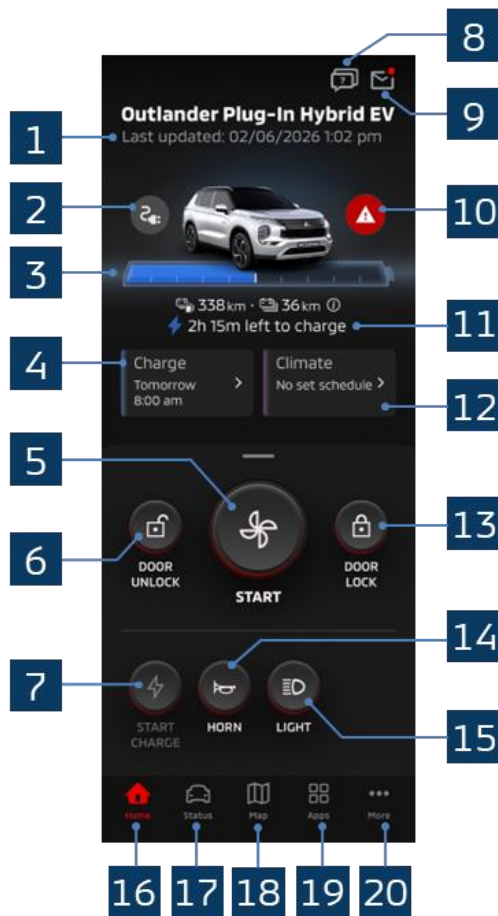
Tap [YES, DELETE] to delete all data.

5



Your account has now been deleted.
Tap [OK].

Home Screen



The displayed content and available services differ depending on your vehicle model.

1 Date & Time of Latest Update

Displays the state of the vehicle at the displayed date and time.

2 Charge Plug Status

Displays whether the charging plug is connected/disconnected.

3 Battery/Fuel Display

Displays the battery charge status, remaining battery, and possible cruising range.

4 Charging Schedule

You can check and set a schedule for the Charging Schedule.

5 Climate Control Settings

Lets you perform AC operations immediately. On petrol cars, the AC starts up together with the engine.

6 Door Unlock

Lets you unlock the doors remotely.

7 Charge

Lets you charge the vehicle immediately.

8 FAQ

Find answers and support for common questions.

9 Mail Box

You can check messages from MITSUBISHI CONNECT.

10 Warning Light Display

Lights up when there is a problem with the warning light.

11 Charge Time Remaining

Displays the remaining time until the drive battery is fully charged.

12 Climate Schedule

You can check and set an AC schedule. When the AC is operated, it starts up together with the engine on petrol cars.

13 Door Lock

Lets you lock the doors remotely.

14 Remote Horn

Lets you operate the horn remotely.
Note: Remote Horn operations may be subject to state or local regulation.

15 Remote Light

Lets you operate the lights remotely.
Note: Remote Light operations may be subject to state or local regulation.

16 Home Screen

Displays the home screen.

17 Status Screen

You can check information like the Status (Vehicle Status Report), Distance Tracker (Driving History), and Charging History.

18 Map Screen

You can use functions such as Vehicle Finder, Destination Send-to-Car, and Navigation to destination.

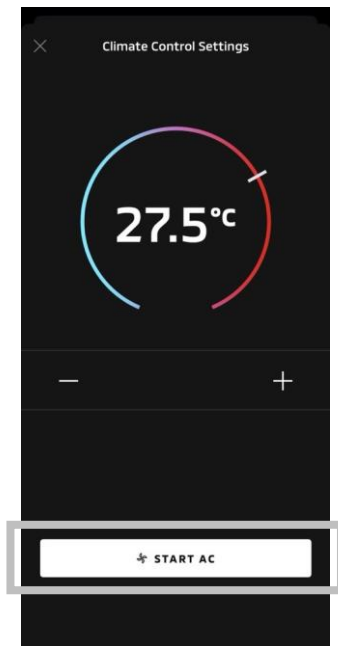
19 Content Screen

You can use other mini apps from Mitsubishi Motors.

20 See More Screen

You can check or edit your profile or account information.

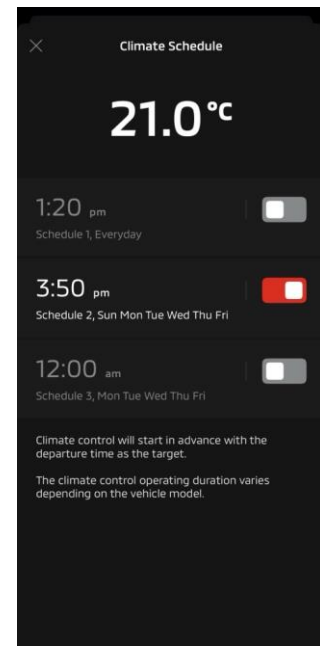
Remote Climate Control



Climate Control Settings
(Outlander PHEV)



Climate Control Settings
(Outlander)



Climate Schedule

Climate Control Settings

You can immediately perform a Remote Climate Control operation. On petrol cars, the AC starts up together with the engine.

Climate Schedule

You can check and set the AC schedule.

- When the AC is operated, it starts up together with the engine on petrol cars.
- In the case of Outlander models, the Climate Schedule settings of the infotainment system are linked with the mobile app.

Remote Climate Control

Operation conditions

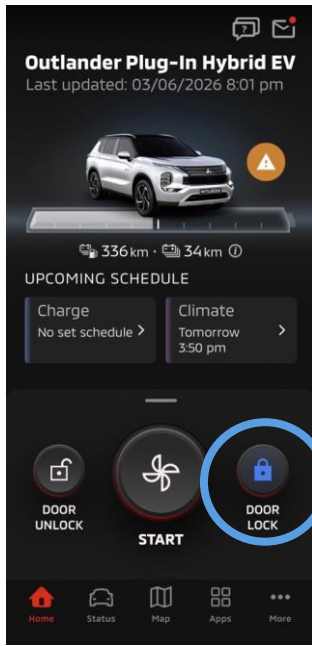
Check that the following conditions are met before performing a Remote Climate Control operation:

- Both your vehicle and your smartphone have a good mobile network connection.
- The gear stick is in the parking (P) position with the power button or engine button turned off.
- All the doors of the vehicle are closed and locked.
- The bonnet and trunk are closed.
- If the charge plug is not connected to the vehicle, there is enough battery remaining to be able to use the AC (in the case of PHEV).
- The temperature is -10°C or above (in the case of PHEV).

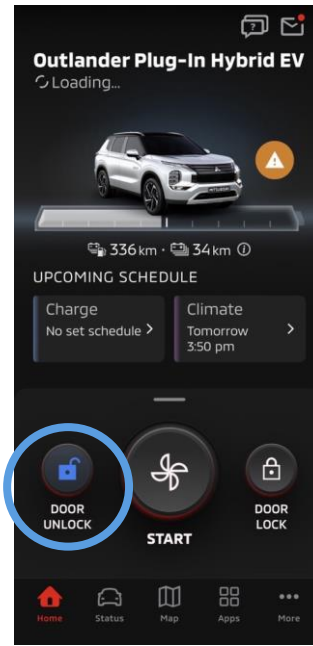
CAUTION

- Twice is the maximum number of times a Remote Climate Control can be used consecutively (in the case of petrol cars). To reset, you must start up the engine manually and drive the vehicle at least 8 km/h.
- Be aware that in some regions, you may violate regulations and face penalties if you run the engine without good reason while the vehicle is stationary.
- Do not use the app on a public road as doing so could violate road traffic laws.

Remote Door Lock/Unlock



Door Lock



Door Unlock

Remote Door Lock/Unlock

You can lock/unlock the doors from the mobile app.

- If you enter the PIN incorrectly three times, the app automatically goes to the app login screen.
- If you perform a Remote Door Lock/Unlock operation, all the doors will be locked/unlocked.
- If you do not open a door even after 30 seconds have passed since performing the Remote Door Unlock operation, the doors will lock automatically.

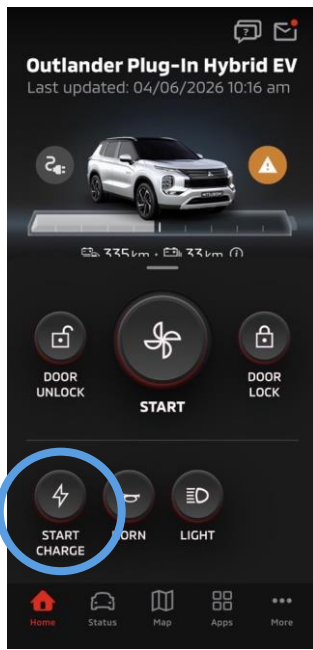
Operation conditions

- You cannot perform a Remote Door Lock/Unlock operation with the power button or engine button turned on.
- You cannot perform a Remote Door Lock operation with the doors/trunk open.

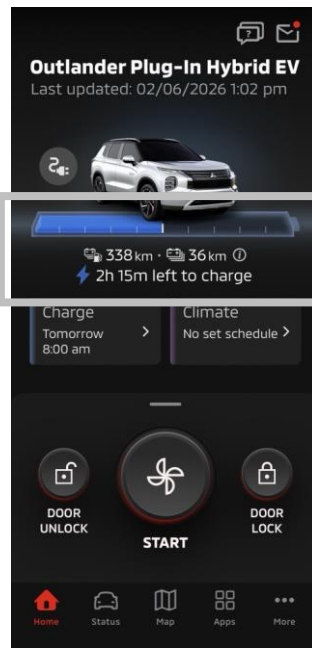
CAUTION

- You can perform a Remote Door Lock/Unlock operation even with the key inside the vehicle. Keep the key with you at all times.
- The security alarm is set to on when performing Remote Door Lock, and off when performing Remote Door Unlock.

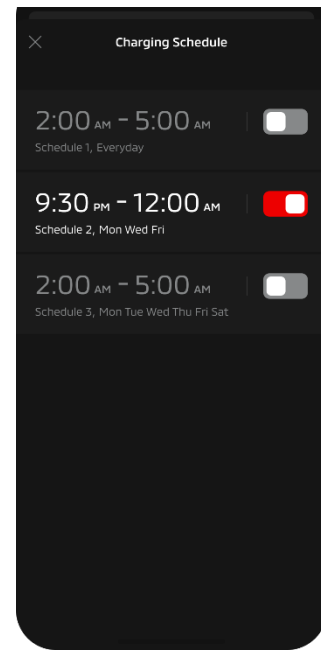
Charge / Charging Schedule



Charge



Charge Status



Charging Schedule

Charge

You can start charging the battery immediately.

- You cannot stop charging from the mobile app.

Operation conditions

To perform "Charge", you must satisfy all of the following conditions:

- Both your vehicle and your smartphone have a good mobile network connection.
- The gear stick is in the parking (P) position with the power button turned off.
- All the doors of the vehicle are closed and locked.
- The bonnet and trunk are closed.
- The charger plug is connected and the charging schedule is set.

Charging Schedule

You can set a schedule for charging.

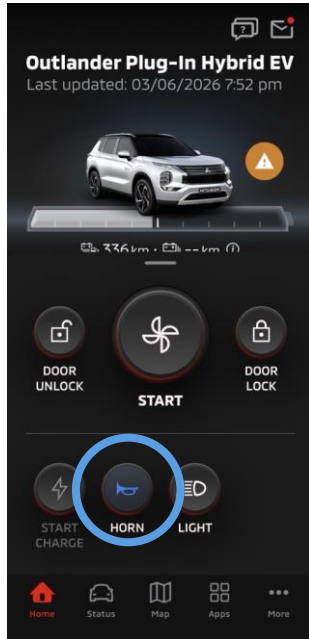
- You cannot stop charging from the mobile app.
- In Outlander models, if you set the Charging Schedule on the mobile app or infotainment system, the timer settings will be synchronised on both.

Operation conditions

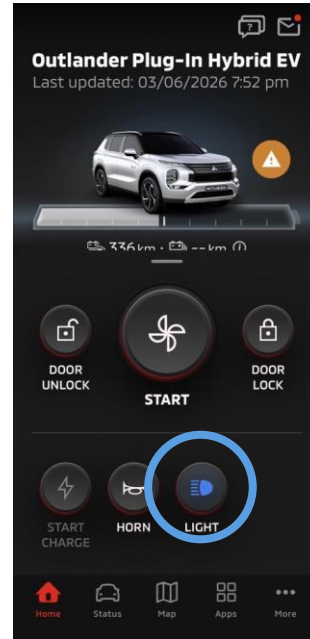
The Charging Schedule cannot be used unless the charger plug is connected.

Remote Horn/Remote Light

Note: Remote Light and Horn operations may be subject to state or local regulations.



Remote Horn



Remote Light

Remote Horn

You can honk the horn from the mobile app.

- The horn sounds once.
- The honking sound lasts for 0.6 seconds.

Operation conditions

When the engine is starting up, the horn does not sound.

Remote Light

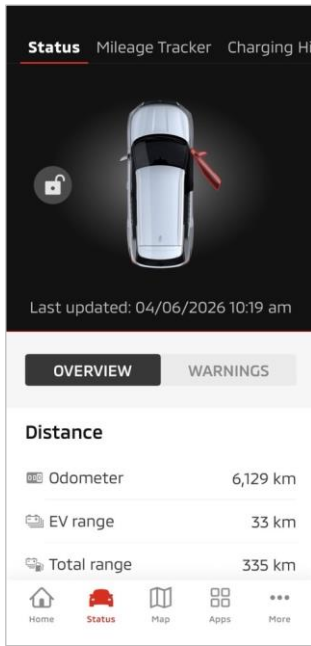
The light can be turned on from the mobile app.

- The head light/position light turns on.
- The light turns off automatically, after flashing five times.

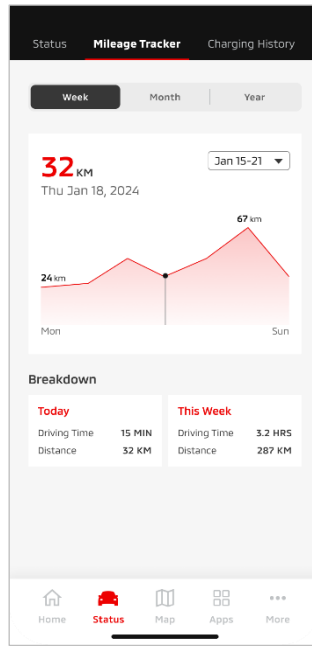
Operation conditions

When the engine is starting up, the light does not turn on.

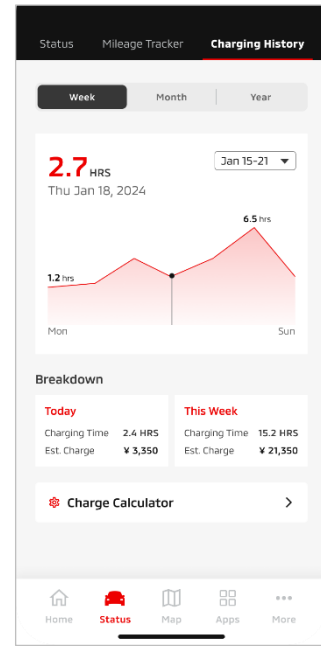
Vehicle Status Report, Distance Tracker, Charging History



Vehicle Status Report



Distance Tracker



Charging History

Vehicle Status Report

You can check the status information of the vehicle and the warning lamp status.

Distance Tracker

You can check the vehicle's driving duration and mileage for each day, month, or year.

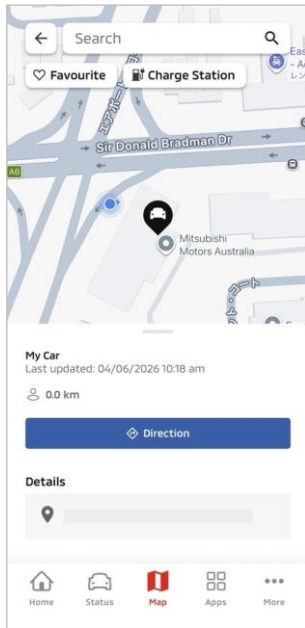
CAUTION

- Depending on the network environment while driving, discrepancies may arise with the actual driving data, due to inability obtaining real-time driving data.

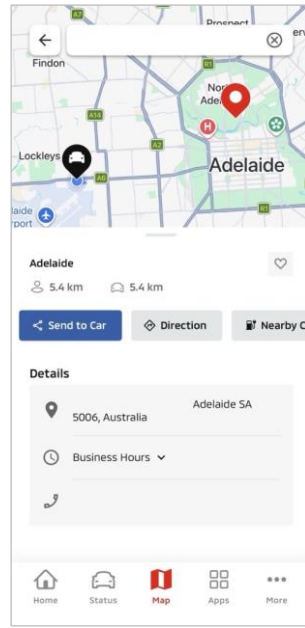
Charging History

You can check the vehicle's charge time and charge cost for each day, month, or year.

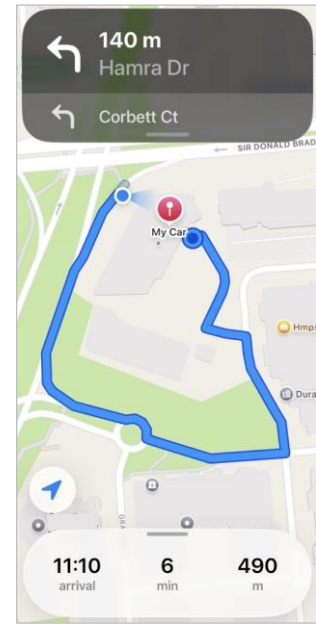
Vehicle Finder, Destination Send-to-Car, Navigation to final destination



Vehicle Finder



Destination Send-to-Car



Navigation to final destination

Vehicle Finder (parking location check)

This function lets you check the current location of your vehicle on the mobile app.

Destination Send-to-Car

This function lets you send the destination set on the smartphone app to the satnav before getting in your car.

Navigation to final destination

This function lets you check the route up to your final destination on the smart phone app even after you get out of your vehicle.

- A notification will appear on the app when the vehicle is located within 2 kilometers of the final destination in a straight line. A notification will not appear on the app if you reach your final destination and the route guidance is completed on the satnav.

Operation conditions

To receive navigation notifications after you exit the vehicle, you must turn on the linkage with the navigation and the post-exit navigation on the infotainment system.

CAUTION

- Depending on the network environment of the location where the vehicle is parked, discrepancies may arise with the actual positional information, due to inability obtaining the correct positional information.

Smartwatch connection

Smartwatch

Some remote operations of the Mitsubishi Motors app can also be done using a smartwatch. To use remote operations on your smartwatch, you must log in to the Mitsubishi Motors app on a compatible smartphone.



iOS

1 Date & Time of Latest Update

Displays the state of the vehicle at the displayed date and time.

2 Vehicle

Displays an image of your vehicle model.

The following remote functions can be used on a smartwatch.

- Remote Climate Sync
- Start "Charge"
- Vehicle Finder
- Status (Vehicle Status Report)

***The functions are the same on Android devices and iOS devices.**



Android

If you are experiencing technical problems, wish to discontinue the subscription, or have a question that cannot be resolved using the available help resources, the Mitsubishi Assistance Centre is available to support. Please identify the specific issue so that the Mitsubishi Assistance Centre operator can best assist you in finding a solution.

For help with your MITSUBISHI CONNECT service, contact the Mitsubishi Assistance Centre on 1300 911 850, or tap the Call MITSUBISHI MOTORS Assistance button on your vehicle's Infotainment unit.

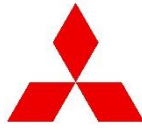
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iPhone is a trademark of Apple Inc. registered in the United States and other countries.

- **Please note that the content and information posted may be changed or revised without notice due to changes in the specifications of the app.**
- **The displayed content and available services differ depending on your vehicle model.**

(Revision History)

Created on July 1, 2026



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