

Feature 2: Mitsubishi Motors' Material CSR Issues

Among the various issues involving the environment, society and governance, MMC has identified specific material CSR issues (materiality items) to address. By doing so, we aim to contribute toward a sustainable society through our business.

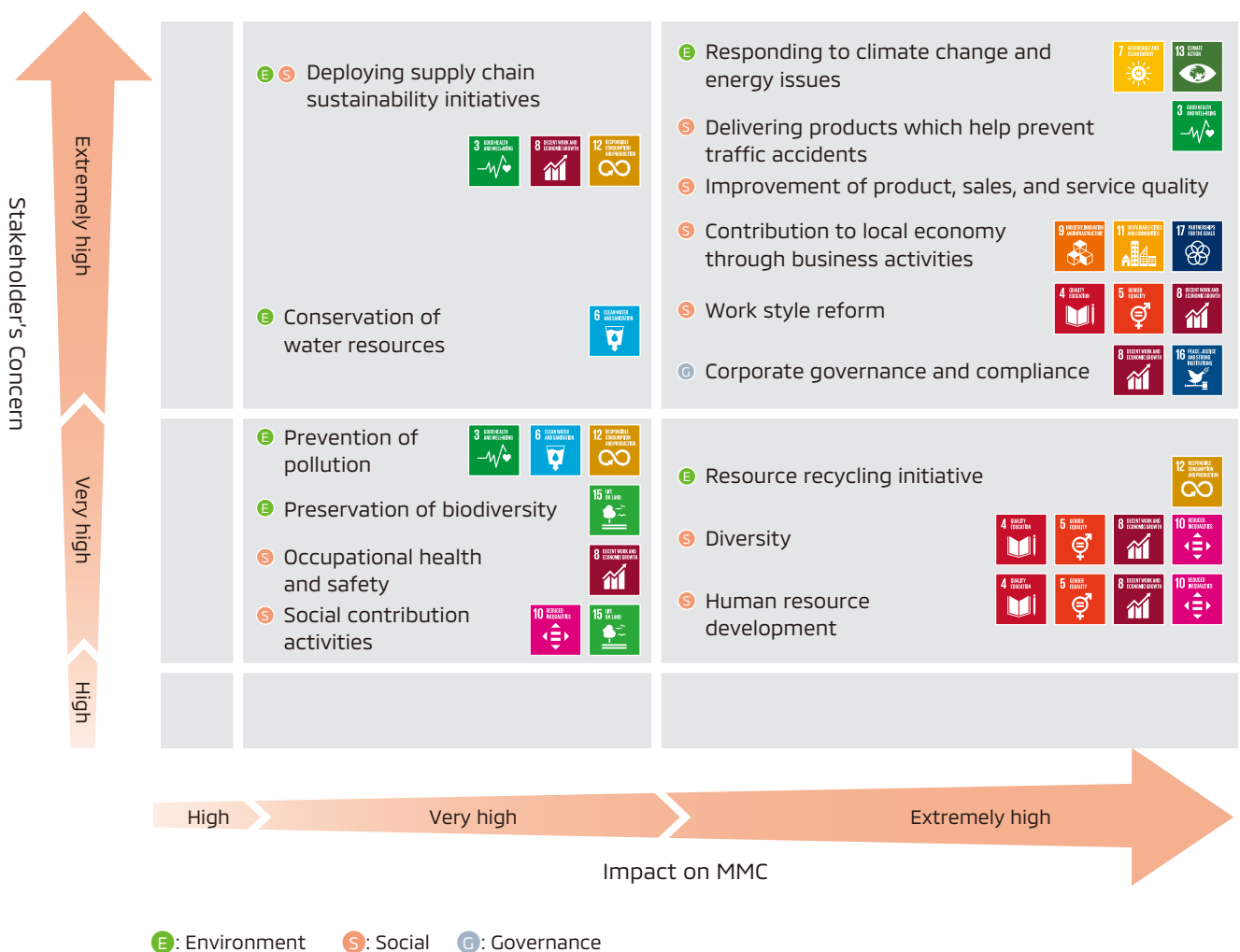
MMC has reaffirmed the importance of the Sustainable Development Goals (SDGs) and, based on interviews with experts, identified 15 material CSR issues that MMC should engage in from among various issues involving the environment, society and governance. A senior manager in the officer class took responsibility for each of the 15 material CSR issues.

In April 2019, we established the Sustainability Promotion Department, headed by the executive

officer in charge of corporate strategy. This department is spearheading the use of a PDCA cycle on material CSR issues to enhance MMC's efforts to promote sustainability.

Going forward, in response to changes in the operating environment and to realize the new potential of mobility, MMC is prepared and determined to contribute to the creation of a sustainable society and improve MMC's core values through business activities.
























Mitsubishi Motors' Material CSR Issues



Main Measures to Address Material CSR Issues

MMC has set targets and indicators for the 15 items identified as material issues in the environmental (E), social (S) and governance (G) fields. The CSR Committee, which is chaired by the CEO, checks progress on these initiatives.

(E: 5 items; S: 8 items; common to E & S: 1 item; G: 1 item)

Material CSR Issues	Details of Main Measures	Related SDGs
Category E: Environment		
Responding to climate change and energy issues	Begin formulation of an environmental vision (post 2020)	 
	Facilitate product development aiming to reduce CO ₂ emissions while driving	
	Reduce CO ₂ emissions in business activities (production and distribution)	
	Promote acquisition of Eco-Action 21 Certification by sales companies	
Conservation of water resources	Investigate water risks in production activities and formulate reduction plans based on the results	
Resource recycling initiative	Encourage recycling of drive batteries of electric-powered vehicles	
	Reduce waste material in production activities	
Prevention of pollution	Properly manage hazardous substances in products	  
	Curtail emissions of VOCs in production activities	
Preservation of biodiversity	Survey wildlife and expand the scope of biodiversity preservation activities at domestic business sites	
Category E: Environment S: Social		
Deploying supply chain sustainability initiatives	Conduct procurement that takes into consideration the environment, labor, and human rights	  
Category S: Social		
Delivering products which help prevent traffic accidents	Develop technologies to address collision safety, preventive safety, etc.	
Improvement of product, sales, and service quality	Undertake improvement activities seeking the industry's highest levels of quality from the customer's perspective	N/A
Contribution to local economy through business activities	Contribute to local economies through employment, human resource development, investment, transfer of technology, and exports	  
Work style reform	Implement measures to support a good work-life balance	  
Diversity	Foster women leaders	 
Human resource development	Update and further expand and enhance educational programs by reviewing educational targets and required competencies at each level	
Occupational health and safety	Improve health and safety management	
Social contribution activities	Undertake activities in cooperation with local communities, NGOs, and other organizations	 
Category G: Governance		
Corporate governance and compliance	Reinforce internal controls within the Mitsubishi Motors Group	